



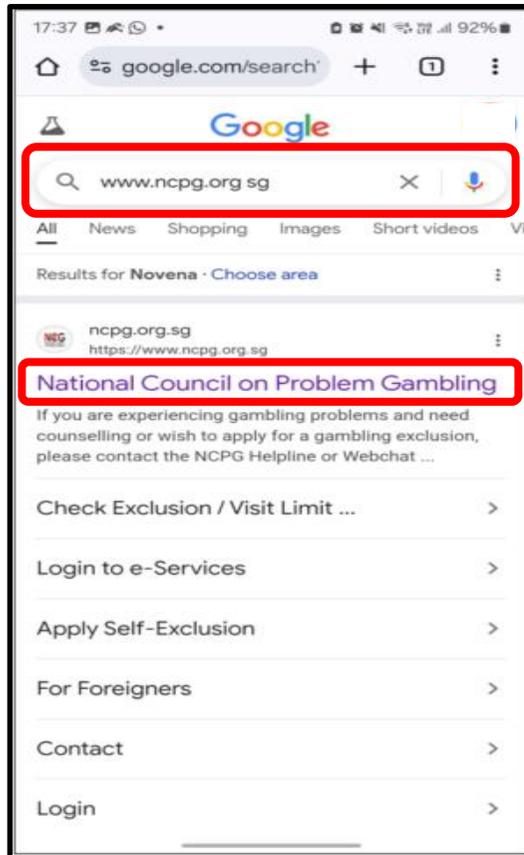
自愿禁门计划指南：

- a) 自愿禁门申请
- b) 撤销自愿禁门申请
- c) 查询禁门令状态

内容大纲

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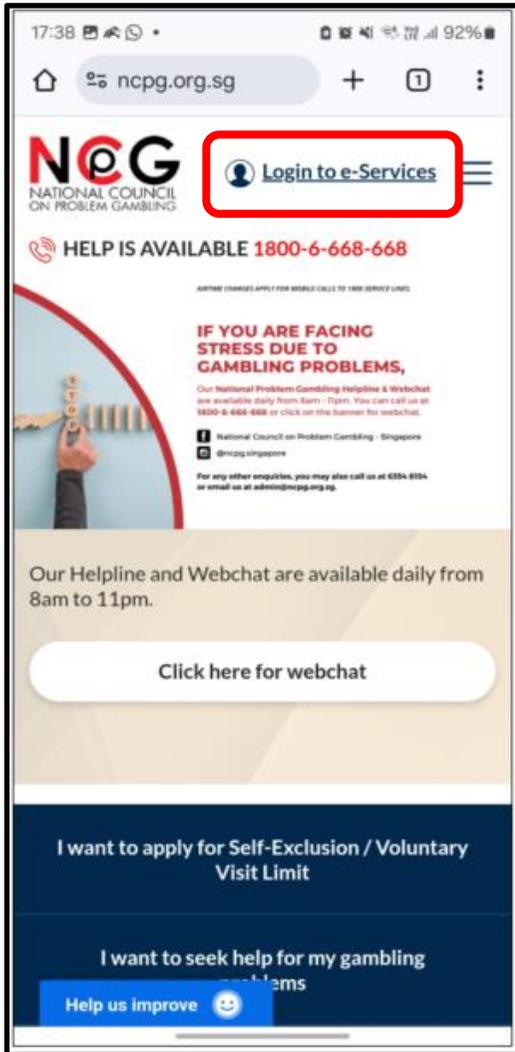
如何访问 NCPG 网站



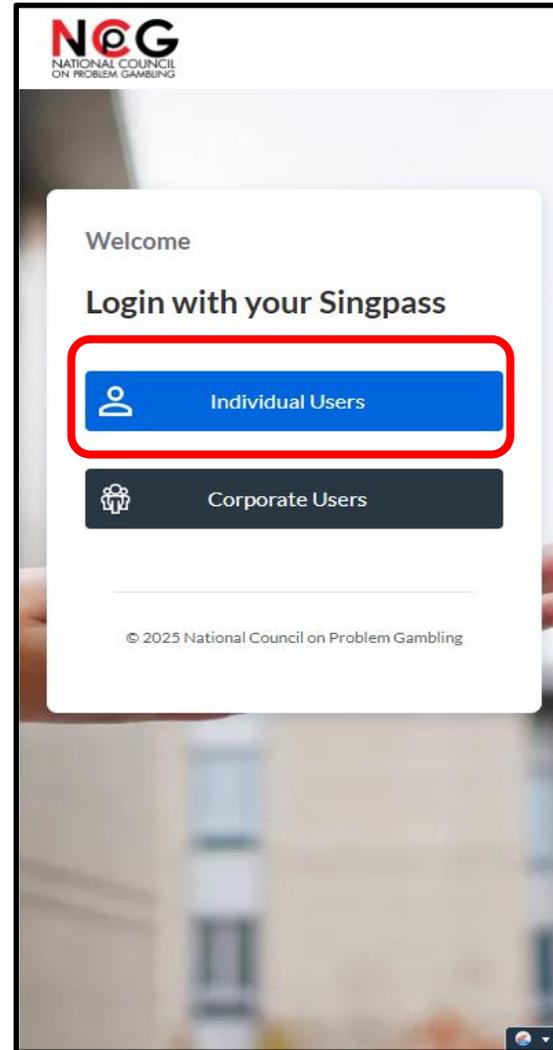
步骤一：在浏览器中打开 www.ncpg.org.sg



步骤二：点击“National Council on Problem Gambling”



步骤三：点击“登陆
电子服务”



步骤四：点击
“个人用户”

singpass

Beware of impersonation scams ^

Government officials will NEVER ask you to transfer money or disclose bank log-in details over a phone call. Call the 24/7 ScamShield Helpline at 1799 if you are unsure if something is a scam.

Log in with Singpass

Your trusted digital identity

Singpass app

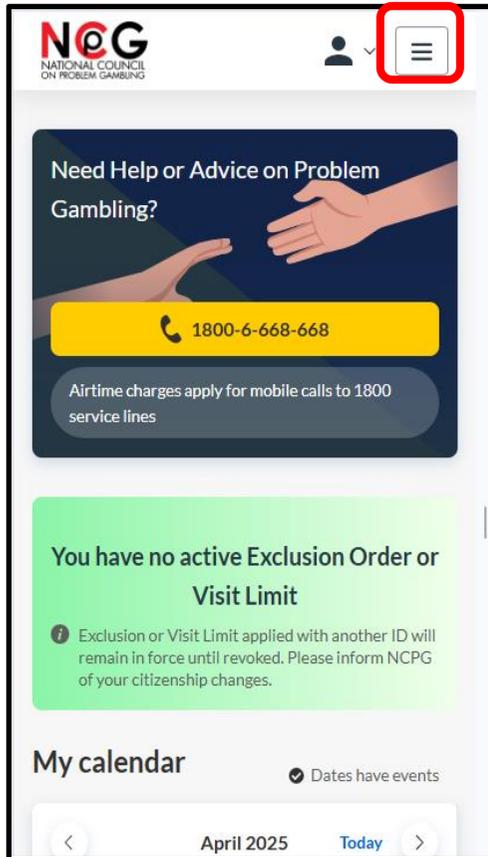
Password login

Tap QR code
to log in with Singpass app

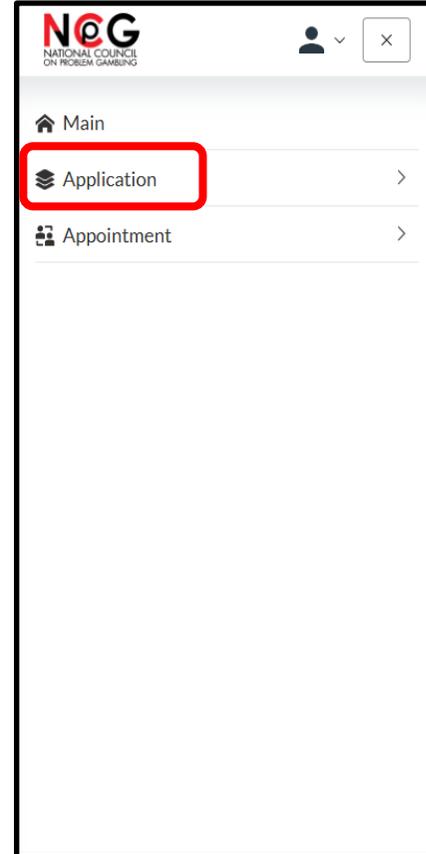


步骤五：使用 Singpass 或密码登陆

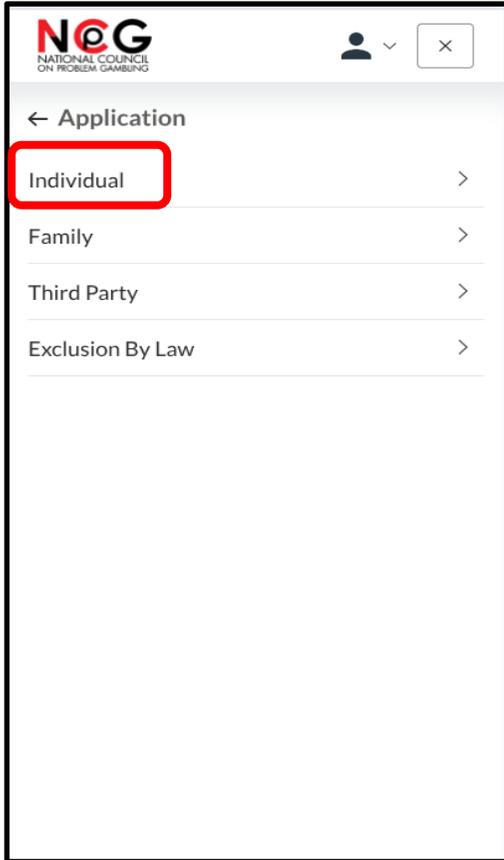
申请自愿禁门计划 (禁止自己参与赌博)



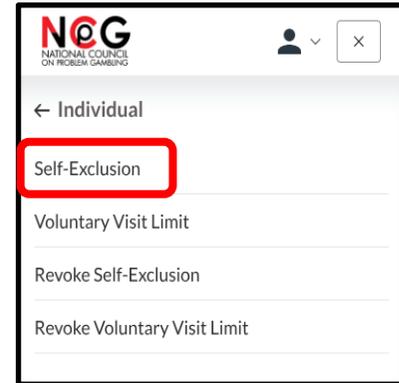
步骤一： 点击“菜单”



步骤二： 点击“申请”



步骤三：点击“个人”



步骤四：点击“自愿禁门”

Self-Exclusion Application

An individual may apply to exclude oneself from one or more of the following gambling activities in Singapore:

- Casinos (Resorts World Sentosa and Marina Bay Sands)
- Jackpot machine rooms at private clubs
- Singapore Pools online betting

Important Notes

Please note that this form may take 5 minutes to complete.

Supporting documents are not required.

What happens after I submit the

Is there a minimum duration for the Self-Exclusion?
We require applicants to be on the exclusion for at least a year before they apply to revoke.

¹“Jackpot machine rooms” refer to gaming machine rooms under the Gambling Control Act.
²This refers to the scope of “defined work” under Casino Control Act.
³This refers to general remote gambling under the Gambling Control Act.

Upon clicking “I understand”, you will proceed to the application page after Singpass login.

Cancel I understand

步骤五：点击“我已了解”

Application for Self-Exclusion

1 My Details 2

Tell us about you.
This section is to understand more about you as the Applicant for the Self-Exclusion.

All fields are required unless marked as optional.

Use MyInfo to retrieve personal data from relevant government agencies to pre-fill relevant fields.

Retrieve Myinfo
with singpass

CHOICE OF EXCLUSION

Where do you wish to exclude yourself?

Select All

Local Casinos (Marina Bay Sands and Resorts World Sentosa)

Next

步骤六：点击“获取我的信息”

singpass

Singpass retrieves personal data from relevant government agencies to pre-fill the relevant fields, making digital transactions faster and more convenient.

This digital service, MSF Integrated Visit Limit and Exclusion Management System - IVEMS, by Ministry Of Social And Family Development, is requesting the following information from Singpass, for the purpose of form filling.

- > Name
- > NRIC/FIN
- > Date of Birth
- > Nationality/Citizenship
- > Sex
- > Race
- > Mobile Number
- > Pass Type
- > Pass Status
- > Pass Expiry Date

Clicking the "I Agree" button permits this digital service to retrieve your data based on the [Terms of Use](#).

Cancel

I Agree

步骤七：点击“我同意”

1 2

My Details

Applicant for the Self-Exclusion.

All fields are required unless marked as optional.

Use MyInfo to retrieve personal data from relevant government agencies to pre-fill relevant fields.

Retrieve Myinfo
with singpass

CHOICE OF EXCLUSION

Where do you wish to exclude yourself?

- Select All
- Local Casinos (Marina Bay Sands and Resorts World Sentosa)
- Singapore Pools Online Betting
- Jackpot Machine Rooms of Private Clubs

PERSONAL DETAILS

Next

禁门计划适用场所

你希望禁止自己参与以下哪项赌博活动？

- 全选
- 本地赌场（滨海湾金沙和圣淘沙名胜世界）
- 新加坡博彩网上投注
- 私人俱乐部的老虎机室

步骤八：勾选“禁门计划适用场所”

-本地赌场、新加坡博彩网上投注、私人俱乐部的老虎机室

步骤九：点击“下一步”

Declaration

Review and acknowledge terms.

All fields are required unless marked as optional.

DECLARATION FOR SELF-EXCLUSION (SINGAPORE POOLS ONLINE BETTING)

1. I understand that:

a. My Self-Exclusion ("SE") takes immediate effect upon submission of this application online.

b. The effect of this SE is that I will not be able to access Singapore Pools account-related¹ services if I am an existing account holder; and I will not be able to open an account subsequently if I am not an existing account holder.

c. The National Council on Problem Gambling ("NCPG") will disclose

I agree to the terms above.

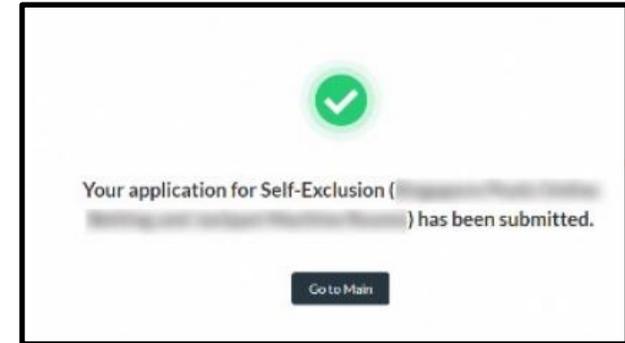
Back Submit

1. 我已理解：
 - a. 我的自愿禁门计划自在线提交申请之后立即生效。
 - b. 我同意，在自愿禁门计划生效日起至少 12 个月后，才能申请撤销禁门。
 - c. 我已缴纳的任何入场费在任何情况下均不能获得部分或全额退款。
 - d. 若本申请中存在任何虚假信息，我可能会面临法律诉讼。
 - e. 若本人违反《2006 年赌场管制法令 (Casino Control Act 2006)》进入或逗留于任何赌场，则本人因赌场博彩所获得或应得的所有彩金（包括关联累积大奖）将被没收并归入综合基金 (Consolidated Fund)。

步骤十：点击“我同意以上条款”

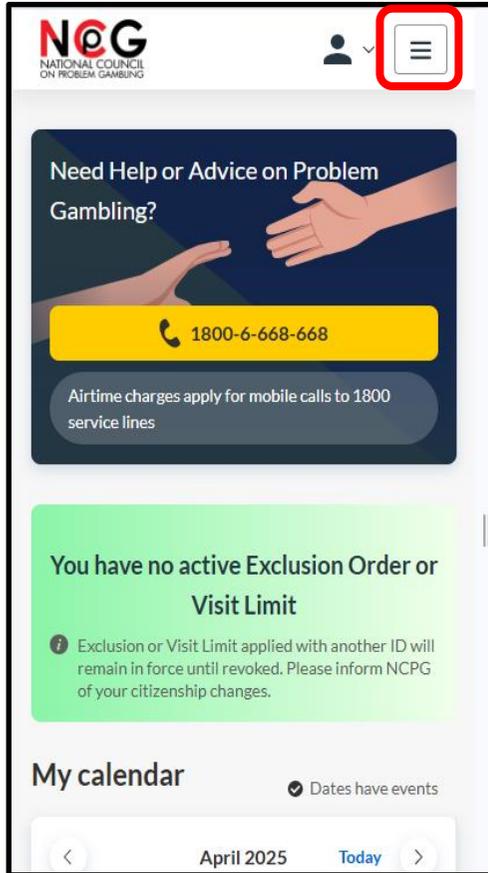
步骤十一：点击“提交”

步骤十二：您会看到成功提交提醒

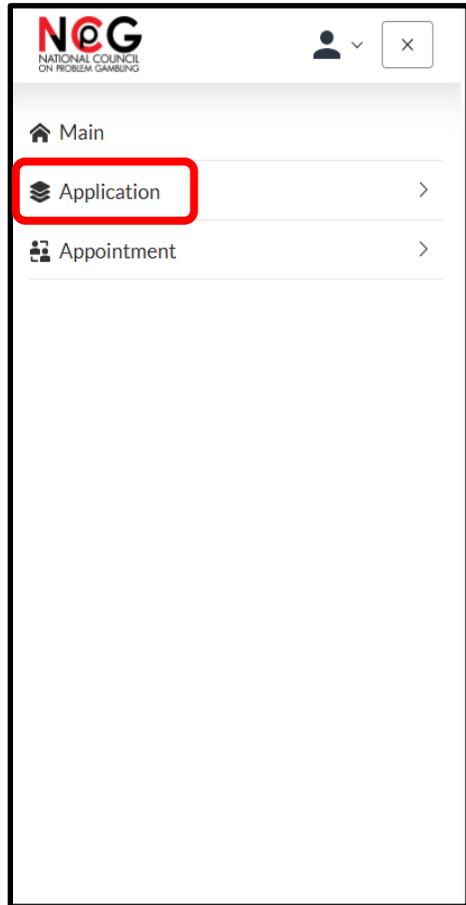


您的自愿禁门申请（本地赌场、新加坡博彩网上投注、私人俱乐部的老虎机）已成功提交

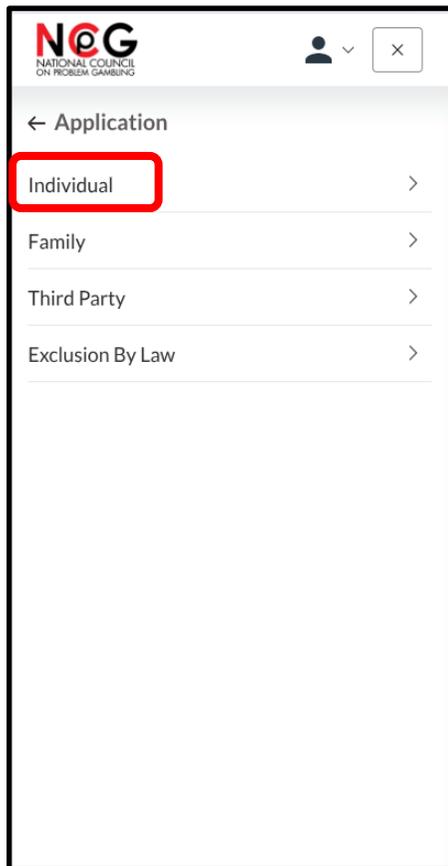
撤销自愿禁门计划（重新允许自己参与赌博）



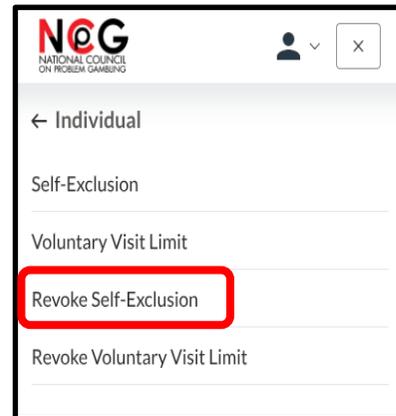
步骤一： 点击“菜单”



步骤二： 点击“申请”



步骤三：点击“个人”



步骤四：点击“撤销自愿禁门”

NCG
NATIONAL COUNCIL
ON PROBLEM GAMING

Revocation of Self-Exclusion

An individual may apply to revoke his/her Self-Exclusion after being on the safeguard for at least one year. The Self-Exclusion will remain in force until it is revoked successfully.

Important Notes

- Please note that this form may take 5 minutes to complete.
- Supporting documents are not required.
- What happens after I submit the application?
We will process your application within 3 working days.
- When will my Self-Exclusion be revoked?
You may check the status of your application at this site after 3 working days.

Upon clicking "I understand", you will proceed to the application page after Singpass login.

[Cancel](#) [I understand](#)

步骤五：点击
“我已了解”

NCG
NATIONAL COUNCIL
ON PROBLEM GAMING

Revocation of Self-Exclusion

1 2 3
My Details

Tell us about you.

This section is to understand more about you as the Applicant for the revocation of the Self-Exclusion.

All fields are required unless marked as optional.

Use MyInfo to retrieve personal data from relevant government agencies to pre-fill relevant fields.

[Retrieve Myinfo with singpass](#)

SAFEGUARD TO REVOKE

Which Self-Exclusion do you wish to revoke?

Select All

Local Casinos (Marina Bay Sands and Resorts World Sentosa)

PERSONAL DETAILS

Name (as in FIN / Passport)

[Save as draft](#) [Next](#)

步骤六：点击“获取我的信息”

singpass

Singpass retrieves personal data from relevant government agencies to pre-fill the relevant fields, making digital transactions faster and more convenient.

This digital service, MSF Integrated Visit Limit and Exclusion Management System - IVEMS, by Ministry Of Social And Family Development, is requesting the following information from Singpass, for the purpose of form filling.

- > Name
- > NRIC/FIN
- > Date of Birth
- > Nationality/Citizenship
- > Sex
- > Race
- > Mobile Number
- > Pass Type
- > Pass Status
- > Pass Expiry Date

Clicking the "I Agree" button permits this digital service to retrieve your data based on the [Terms of Use](#).

Cancel

I Agree

步骤七：点击“我同意”

NCG
NATIONAL COUNCIL
ON PROBLEM GAMING

Revocation of Self-Exclusion

1 2 3
My Details

Tell us about you.
This section is to understand more about you as the Applicant for the revocation of the Self-Exclusion.

All fields are required unless marked as optional.

Use MyInfo to retrieve personal data from relevant government agencies to pre-fill relevant fields.

Retrieve Myinfo
with **singpass**

SAFEGUARD TO REVOKE

Which Self-Exclusion do you wish to revoke?

- Select All
- Local Casinos (Marina Bay Sands and Resorts World Sentosa)

PERSONAL DETAILS

Name (as in FIN / Passport)

Save as draft **Next**

撤销禁门计划

您希望撤销针对以下哪项赌博活动的禁门计划？

- 全选
- 本地赌场（滨海湾金沙和圣淘沙名胜世界）
- 新加坡博彩网上投注
- 私人俱乐部的老虎机室

步骤八：选择您想要撤销的选项

步骤九：点击“下一步”

NCG
NATIONAL COUNCIL
ON PROBLEM GAMBLING

Revocation of Self-Exclusion

Reasons for Application

Reason(s) for Application
This section is to understand the reason(s) for your application for Self-Exclusion and the reason(s) for revoking it.

All fields are required unless marked as optional.

REASON(S) FOR APPLYING SELF-EXCLUSION

- I had a gambling problem
- Encouraged by others to apply
- Requirement by employer
- Condition for help seeking
- Others

REASON(S) FOR REVOKING SELF-EXCLUSION

- Requirement for work
- Leisure
- Others

Save as draft Back **Next**

申请自愿禁门的原因：

- 我有嗜赌问题
- 受他人鼓励
- 雇主要求
- 境况需要帮助
- 其他

申请撤销自愿禁门的原因：

- 工作需要
- 休闲娱乐
- 其他

步骤十：勾选您申请自愿禁门的原因

步骤十一：勾选您撤销自愿禁门的原因

步骤十二：点击“下一步”

NCPG
NATIONAL COUNCIL
ON PROBLEM GAMBLING

Revocation of Self-Exclusion

1. Declaration 2. 3.

Review and acknowledge terms.

All fields are required unless marked as optional.

1. I understand that:

- My Self-Exclusion ("SE") will remain in force until such time that the Council, upon my application, revokes it.
- My application is subjected to the conditions set out by the National Council on Problem Gambling including attending any problem gambling assessment(s) and counselling.
- Even if my SE is revoked, I will not be able to enter the casinos if I have applied for a SE using a different identification number.
- Until my SE is revoked, I will continue to be banned from the following (whichever is applicable):
 - Entering or remaining on all casino premises, or

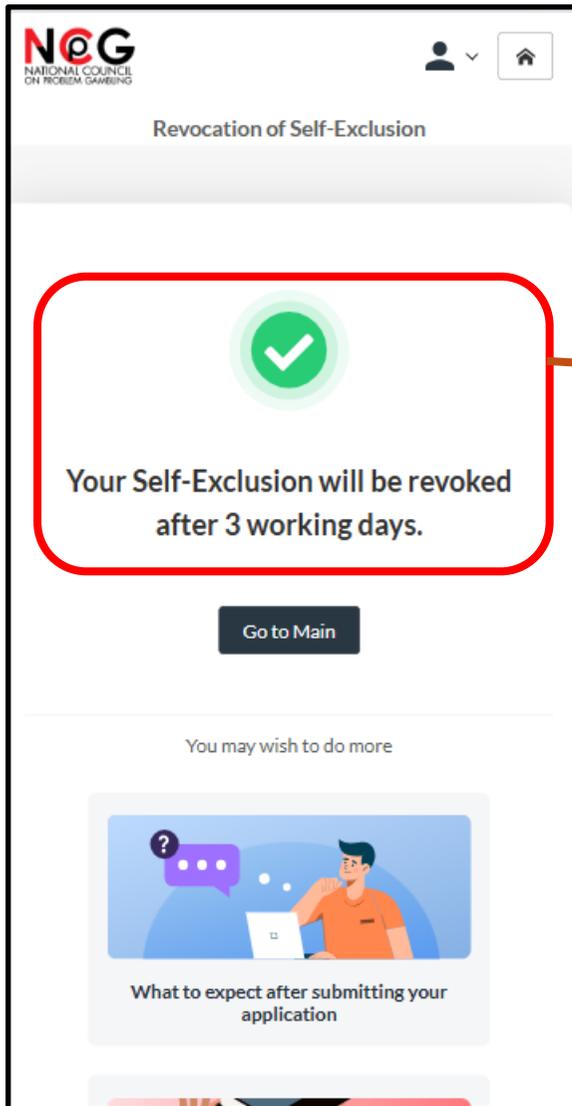
I agree to the terms above.

Save as draft Back Submit

- 我已理解：
 - 我的自愿禁门计划将持续生效，直至全国预防嗜赌理事会（NCPG）撤销该计划。
 - 只要我的自愿禁门计划有效（如：我持另一个身份证号码被受限于一项自愿禁门计划），并且在我的自愿禁门计划被撤销之前，我将被禁止进入以下场所：
 - 本地赌场（滨海湾金沙和圣淘沙名胜世界）
 - 新加坡博彩网上投注
 - 私人俱乐部的老虎机室
 - 我所受的其他所有禁令将持续生效，直至被明确撤销。
 - 若本申请中存在任何虚假信息，我可能会面临法律诉讼。

步骤十三：点击“我同意以上条款”

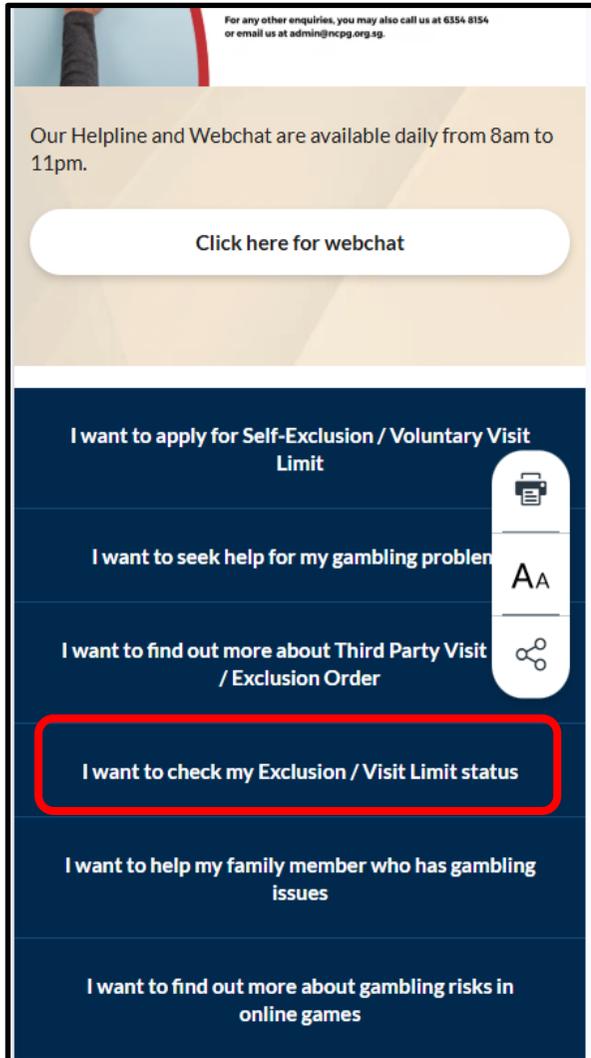
步骤十三：点击“提交”



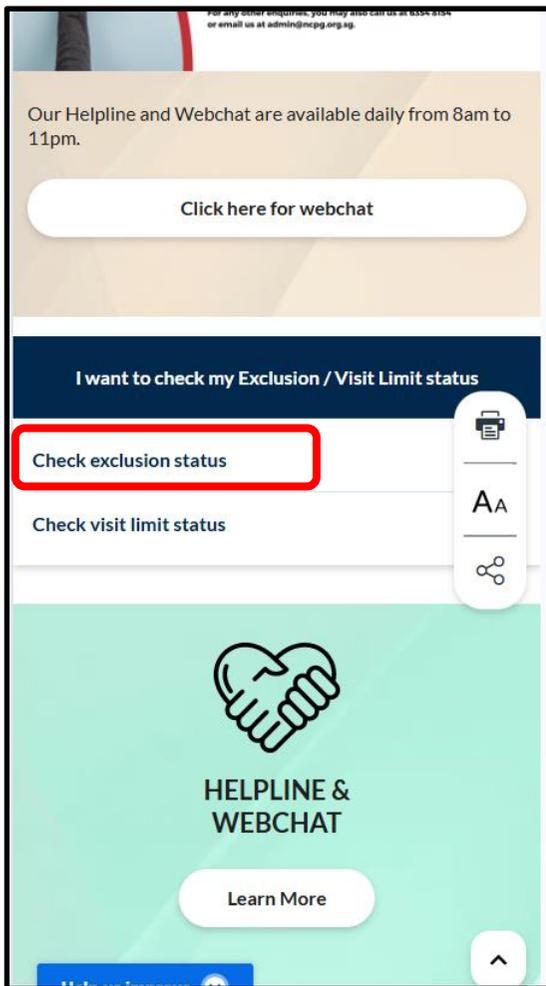
您的自愿禁门计划将在三个工作日后被撤销

步骤十五：您会看到成功提交提醒

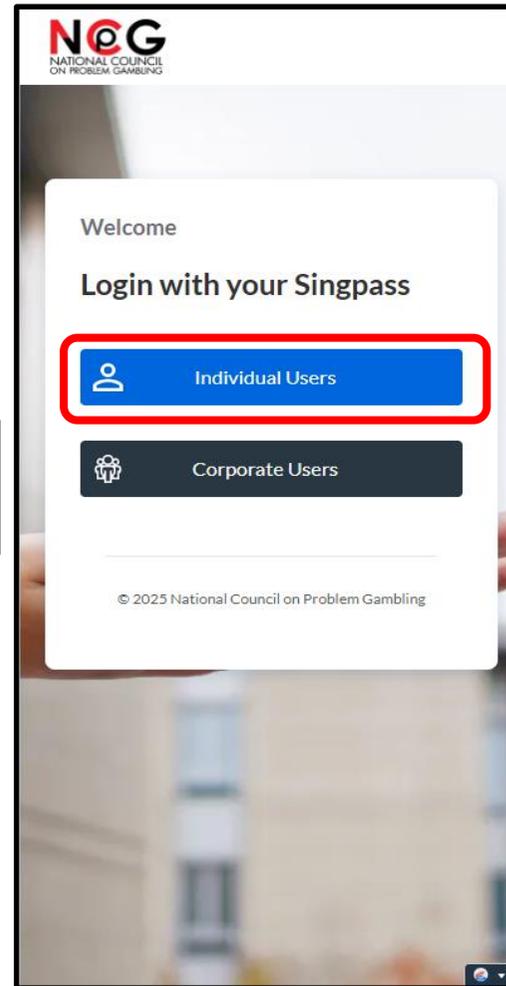
查询禁门令状态



步骤一：下滑菜单，点击“我想查询我的禁门/入门次数限制状态”

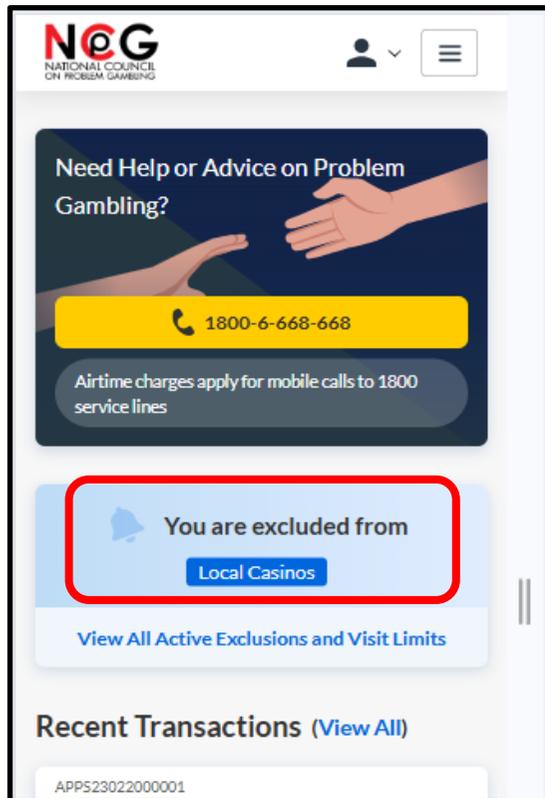


步骤二：点击“查询禁门令状态”

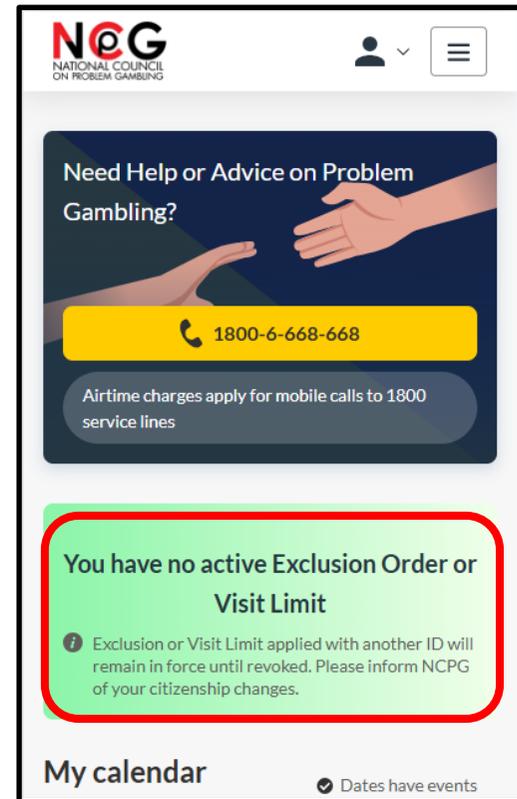


步骤三：点击“个人用户”

步骤四：您的状态将显示为：“有禁门令”或“无禁门令”



有禁门令



无禁门令