Application Procedures for Family Exclusion Order or Family Visit Limit

The process from intake to the hearing will take approximately 3 weeks. The steps are as follows:

Call NCPG's appointed agency¹ to apply for a Family Exclusion Order or Family Visit Limit



A trained counsellor from our appointed agency will conduct an intake with you and schedule a hearing date.

Note: A hearing is a formal session where your application will be heard and assessed by a Committee of Assessors to determine its outcome.



You (the Applicant) will receive a notice to the hearing, along with a request for supporting documents.

The person whom you are making an application on (the Respondent) will receive a summons to the hearing*, along with a request for supporting documents.



Your application will be heard by a Committee of Assessors on the scheduled hearing day in your presence.



The outcome of the application will be sent to you and the Respondent in writing within 3 working days of the hearing.

¹Appointed Agency:

Resilienz Clinic

Contact No: 6397 7300

Address: 10 Sinaran Drive, #10-03, Singapore 307506

Email Address: enquiry@resilienz.com.sg

Operating Hours: 9.00am to 5.30pm (Monday to Friday)

Note: If you need help contacting any of the agencies, please call NCPG Helpline (1800-6-668-668) or NCPG

(6354 8154).

^{*}Respondent can choose not to attend the hearing. However, the hearing will still proceed in his/her absence.