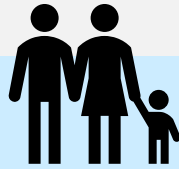




# Statistics

As at 31 December 2019

# Overview of NCPG Exclusions and Visit Limits from Casino



Family Exclusions

**2,828**

Family Visit Limits

**21**



Self-Exclusions

**27,506\*** (SCPR)

Voluntary Visit Limits

**2,640**

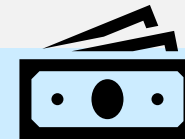
\*There are also 274,981 foreigners who are currently on Self-Exclusion.



Automatic Exclusions<sup>1</sup>

**36,953**

<sup>1</sup>Individuals will be automatically excluded by law from all casinos in Singapore if they are undischarged bankrupts, receiving financial aid from the Government, living in subsidised HDB rental flats and have 6 or more months of rental arrears, or receiving legal aid.



Third-Party Visit Limits<sup>2</sup>

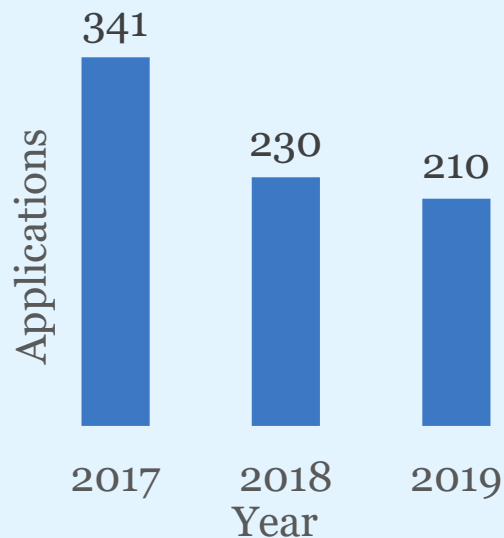
**5,931**

<sup>2</sup>Individuals who are frequent local casino patrons and deemed to be financially vulnerable will be imposed with a visit limit by NCPG. For severe cases, an exclusion order may be imposed.

# Active Casino Family Exclusion orders

# 2,828

As of 31 Dec 19

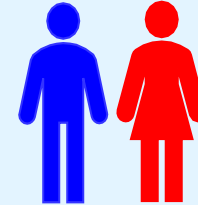


## Ethnicity

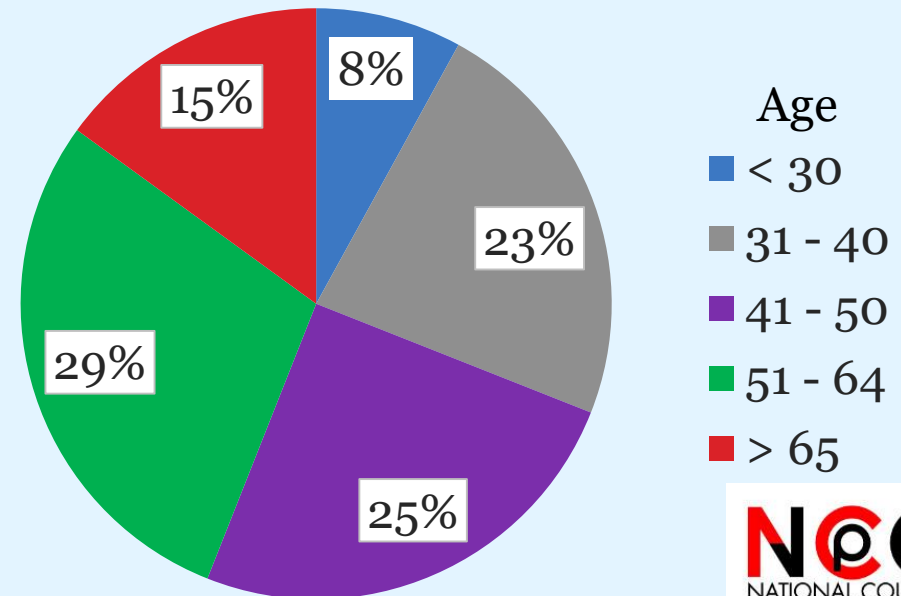
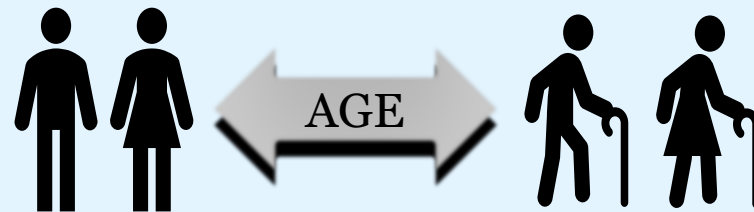


86%  
Chinese

## Gender

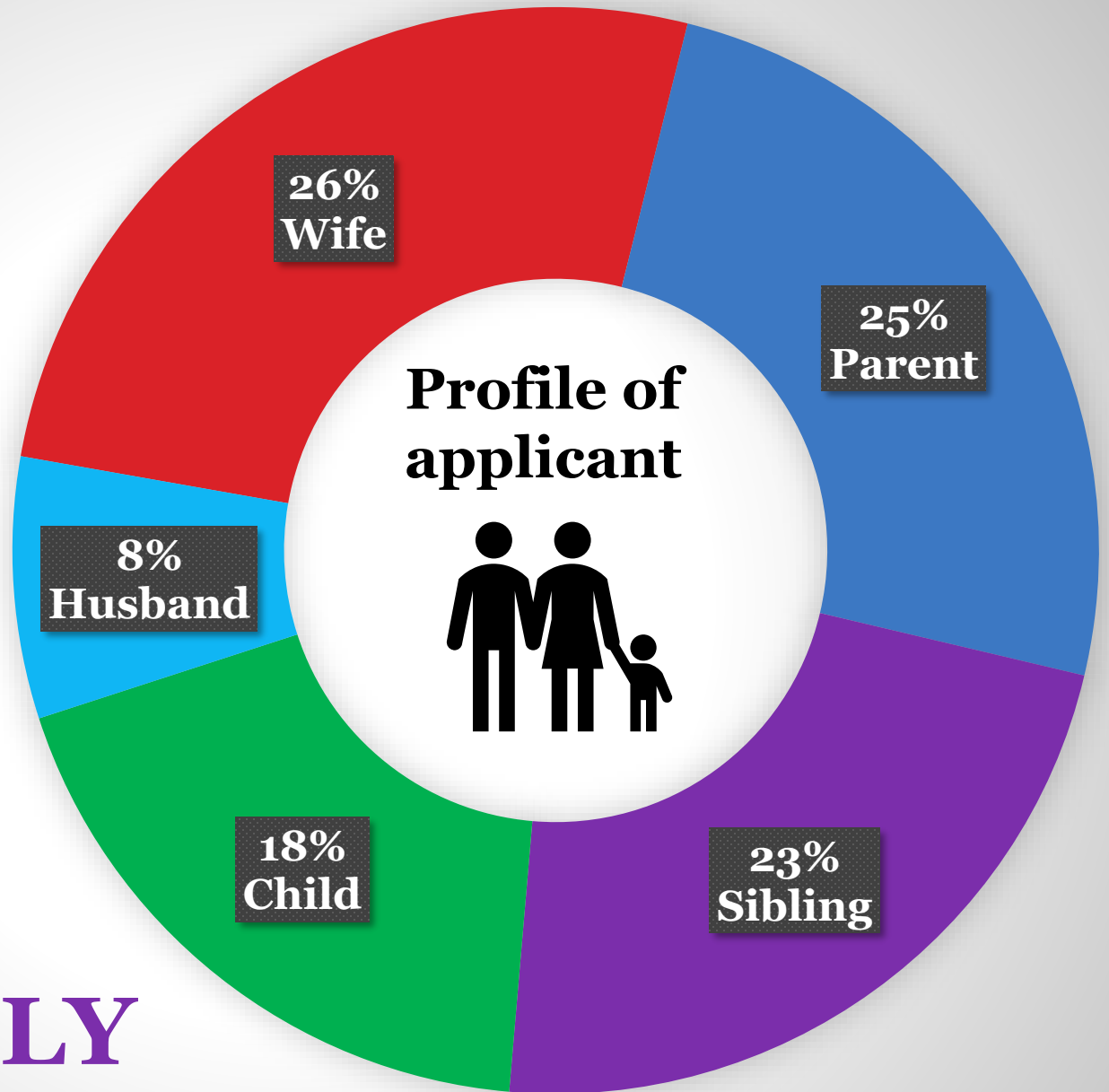


78%  
Male



Active Casino  
Family  
Exclusion:  
**2,828**  
As of  
31 Dec 19

# WHO APPLIED FOR FAMILY EXCLUSION?



# Active Casino Self-Exclusion

*Singaporeans & Permanent Residents*

# 27,506

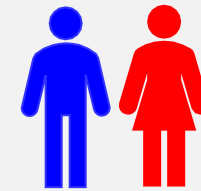
As of 31 Dec 19

## Ethnicity



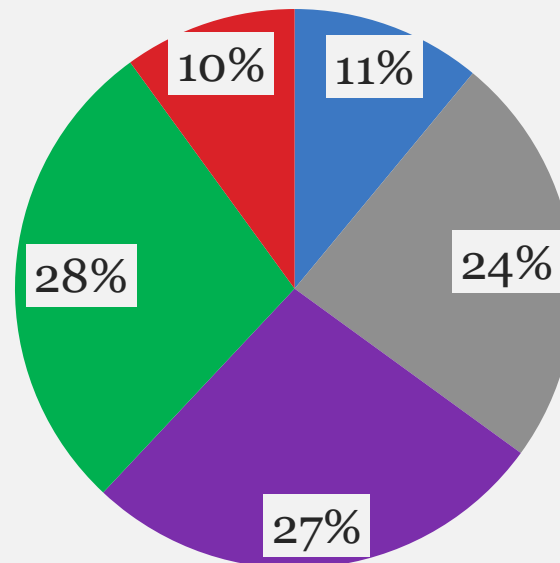
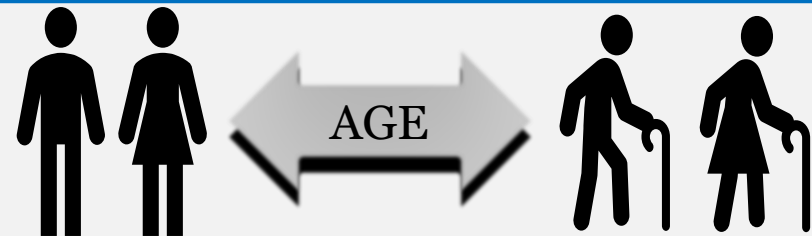
88%  
Chinese

## Gender



72%

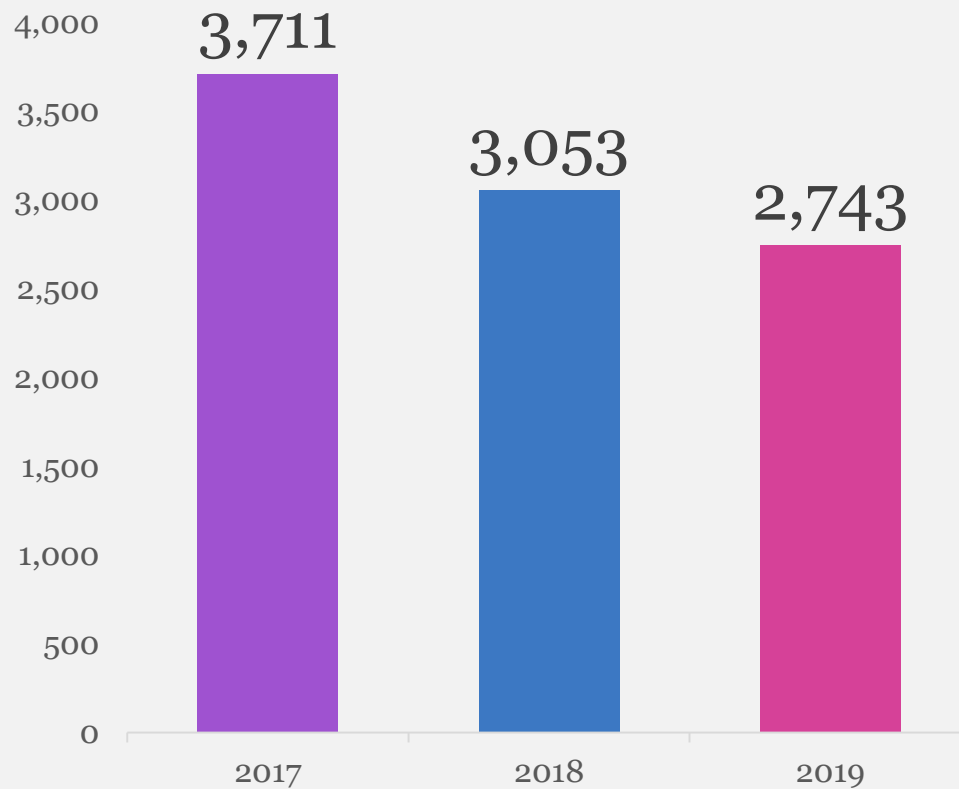
Male



- Age
- < 30
  - 31 - 40
  - 41 - 50
  - 51 - 64
  - > 65

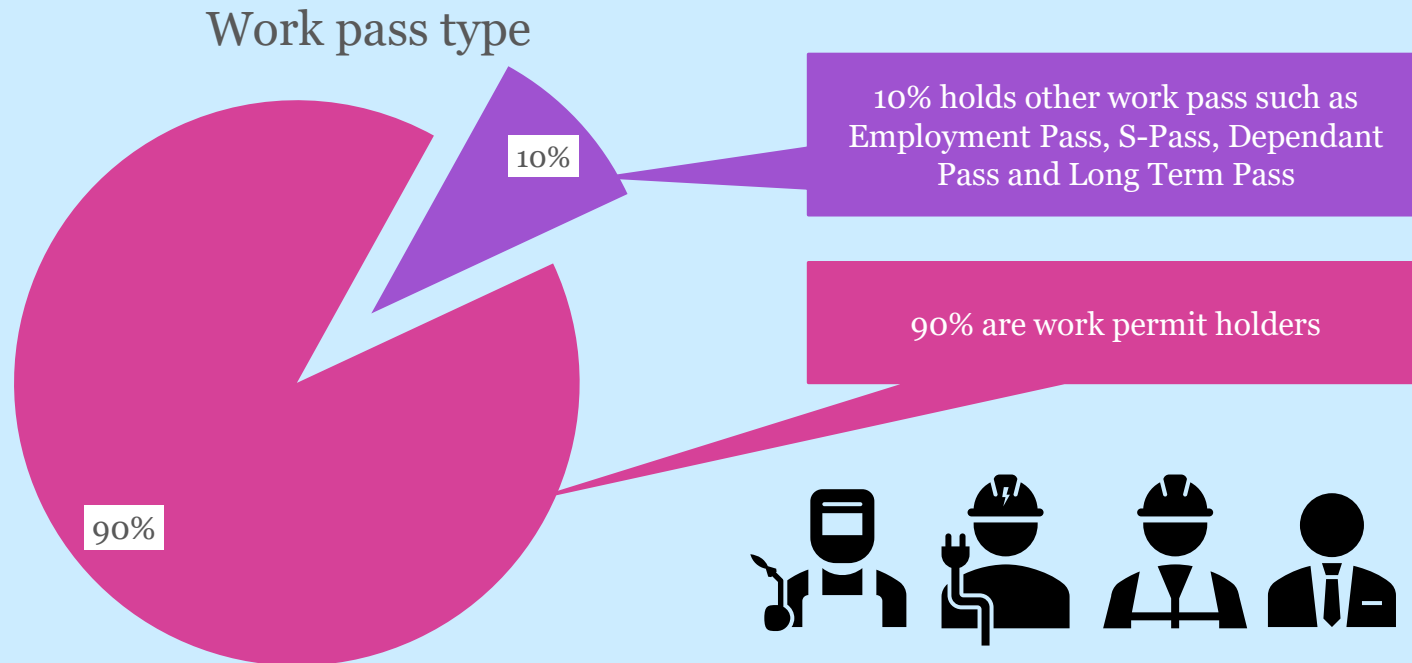
# Casino Self-Exclusion Applications

*(Singaporeans & Permanent Residents)*



## Casino Self-Exclusion (Foreigners)

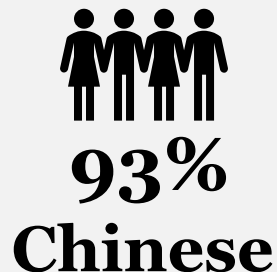
**274,981 foreigners with an active work pass are on Casino Self-Exclusion.**



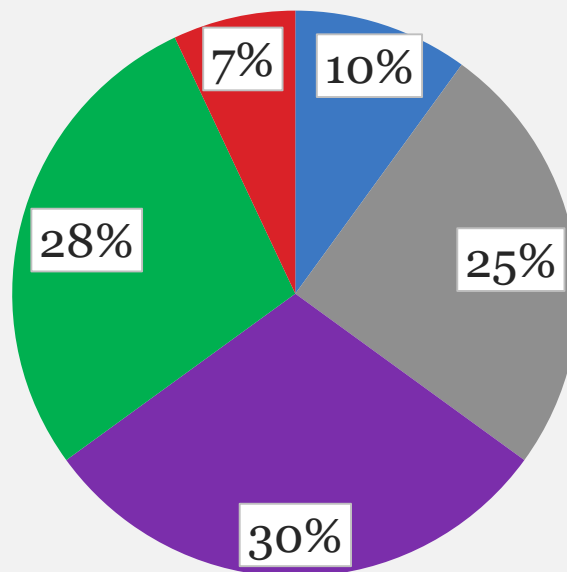
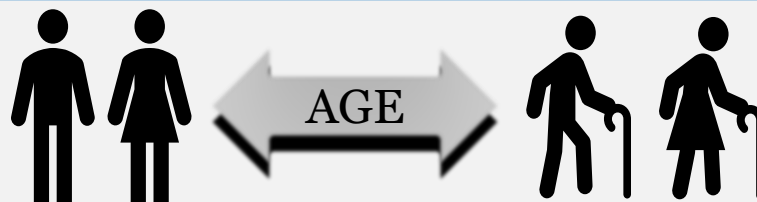
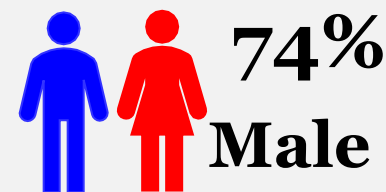
# Active Casino Voluntary Visit Limit

**2,640**  
As of 31 Dec 19

## Ethnicity



## Gender

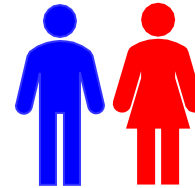




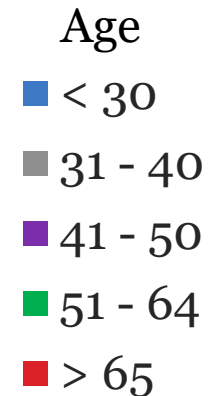
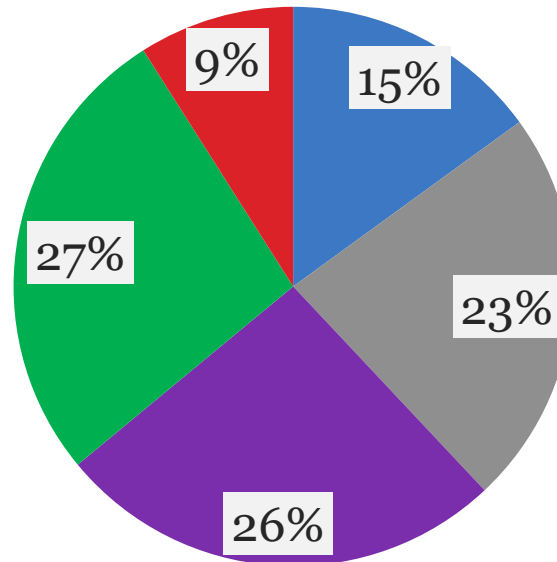
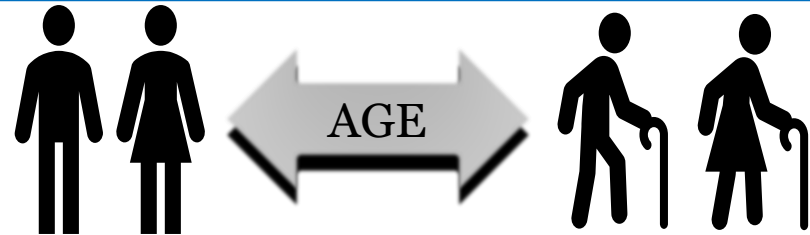
# Active Jackpot Machine Room Self- Exclusion

**3,515**  
As of 31 Dec 19

## Gender



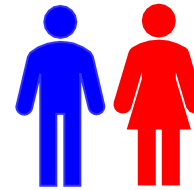
**80%**  
**Male**



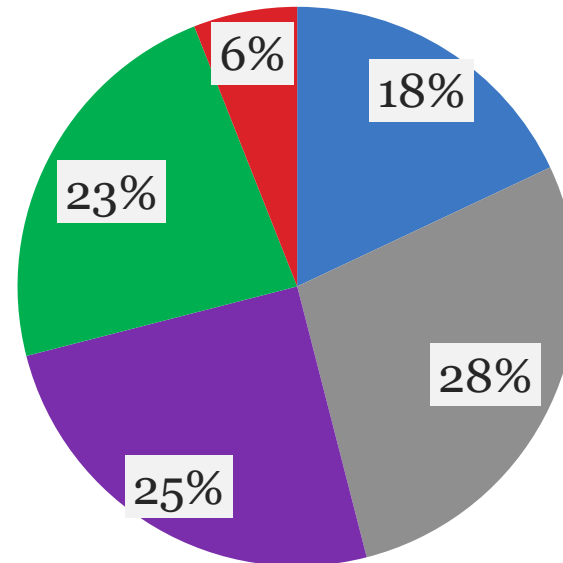
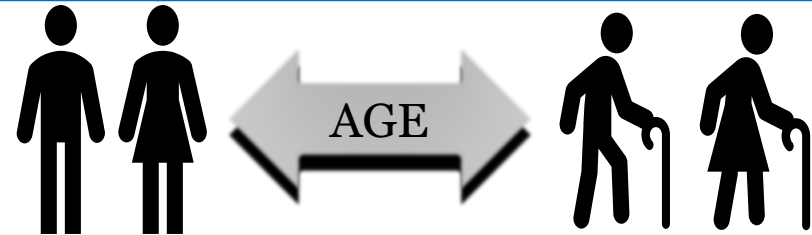
# Active Self-Exclusion from Singapore Pools Online Betting

**3,720**  
As of 31 Dec 19

## Gender



**85%**  
**Male**



Age

- < 30
- 31 - 40
- 41 - 50
- 51 - 64
- > 65

# Active Casino Third Party Orders 5,931

consisting of

1,244 Exclusion Order

4,687 Visit Limit

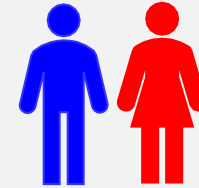
As of 31 Dec 2019

## Ethnicity

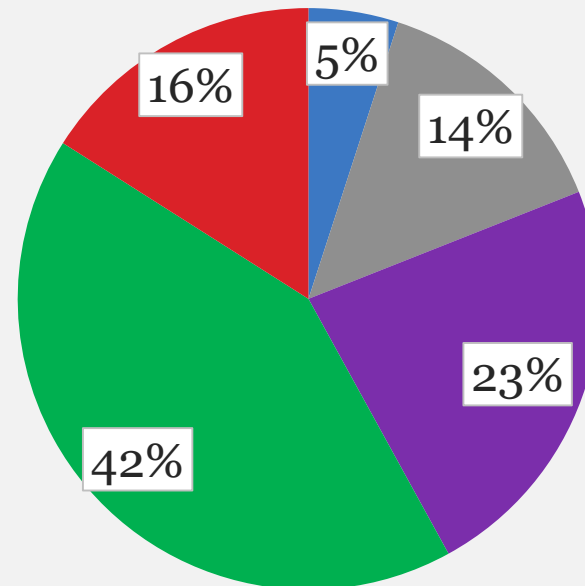
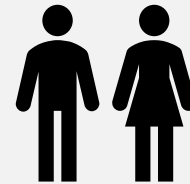


92%  
Chinese

## Gender



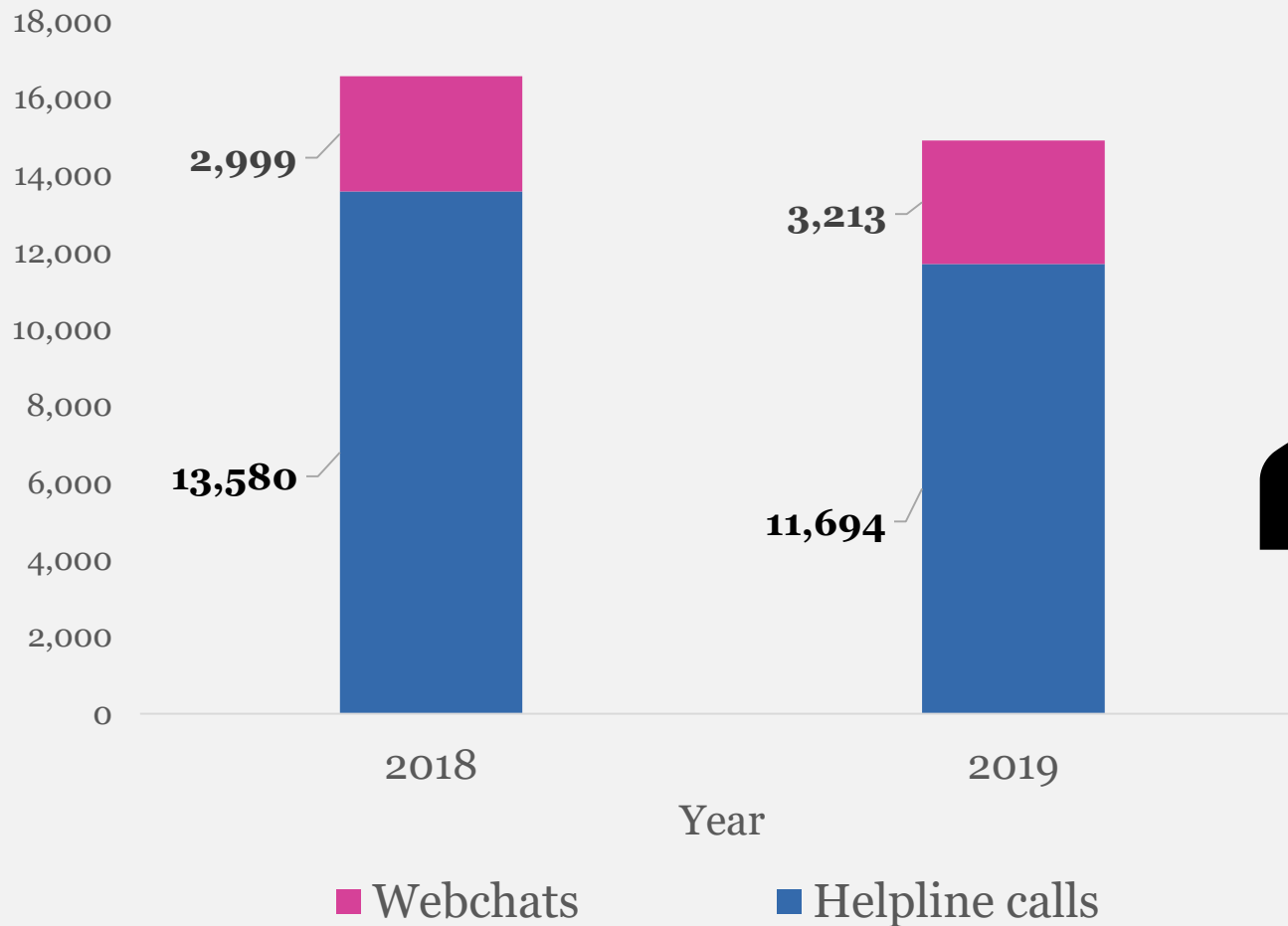
72%  
Male



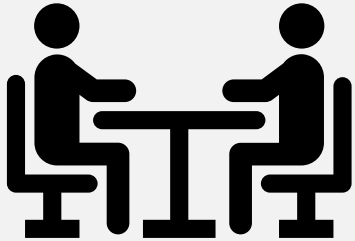
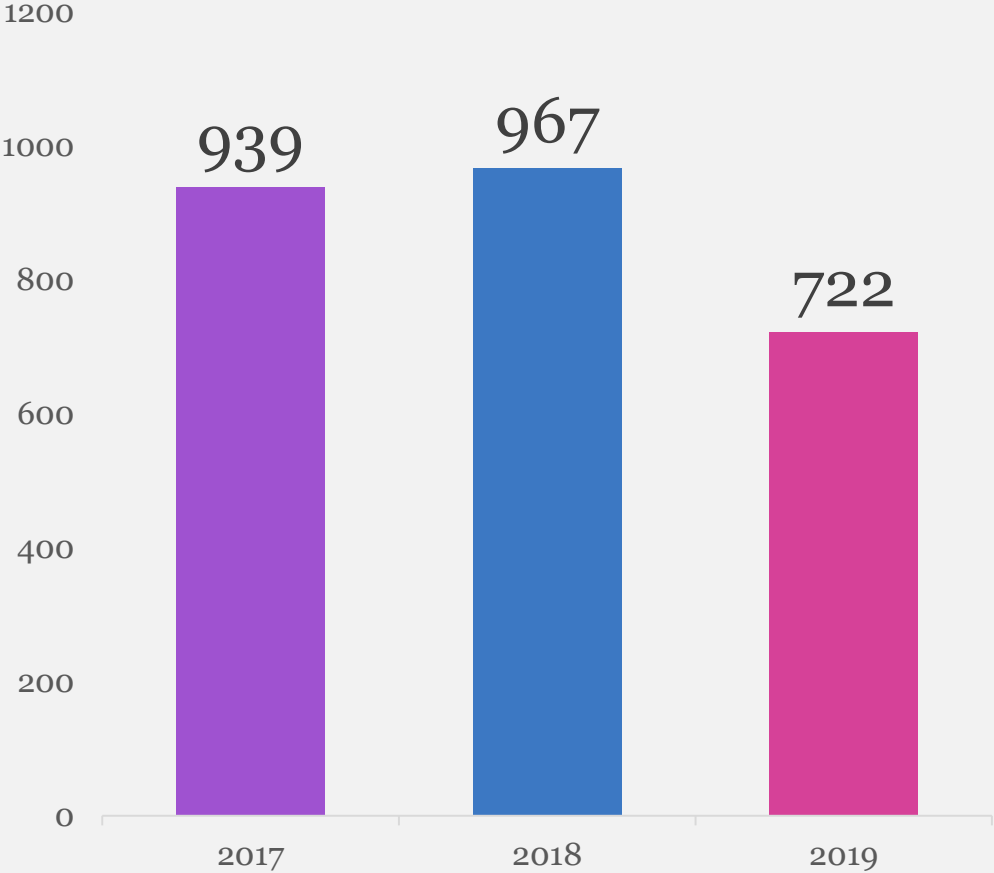
Age

- < 30
- 31 - 40
- 41 - 50
- 51 - 64
- > 65

# Number of Individuals Who Sought Help with NCPG Helpline and Webchat



# Number of Individuals Who Received Counselling\*



*\*Includes cases seen at National Addictions Management Service (IMH) and NCPG's appointed agencies, excludes other community agencies that offer gambling addiction recovery support*