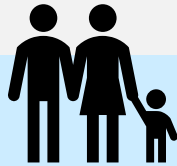




Statistics

As at 31 December 2021

Overview of NCPG Exclusions and Visit Limits from Casino



Family Exclusions

3,049

Family Visit Limits

37



Self-Exclusions

28,079* (SCPR)

Voluntary Visit Limits

2,879

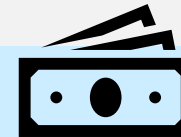
*There are also 144,635 foreigners who are currently on Self-Exclusion.



Automatic Exclusions¹

43,252

¹Individuals will be automatically excluded by law from all casinos in Singapore if they are undischarged bankrupts, receiving financial aid from the Government such as ComCare Long Term (Public Assistance), Short-To-Medium Term Assistance, living in subsidised HDB rental flats and have 6 or more months of rental arrears, or receiving legal aid.



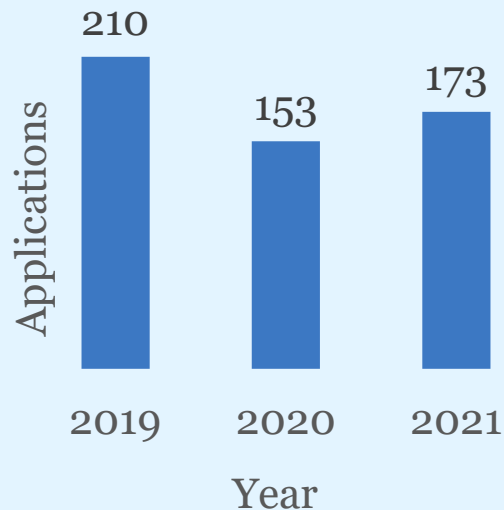
Third-Party Visit Limits²

6,439

²Individuals who are frequent local casino patrons and deemed to be financially vulnerable will be imposed with a visit limit by NCPG. For severe cases, an exclusion order may be imposed.

Active Casino Family Exclusion orders

3,049
As of 31 Dec 21

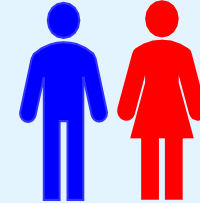


Ethnicity

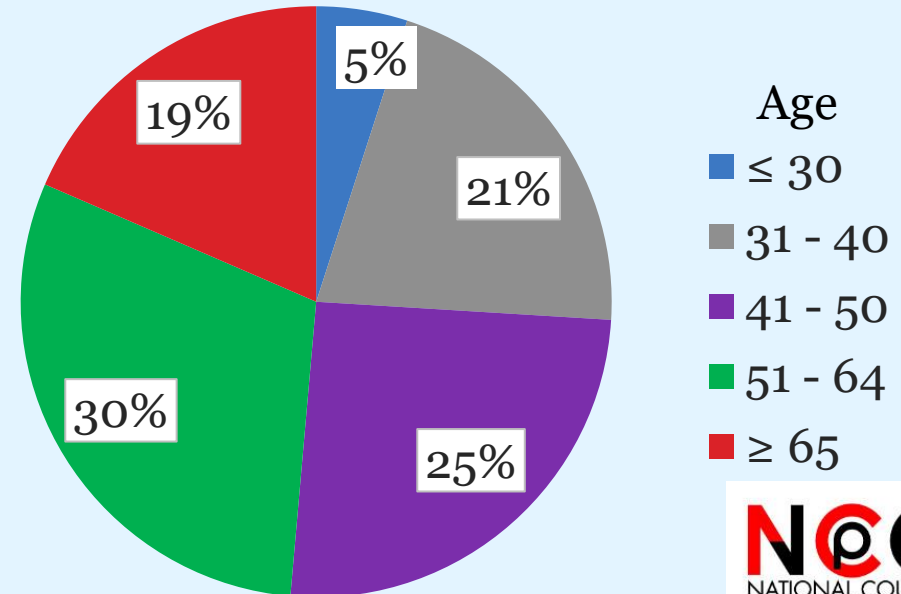
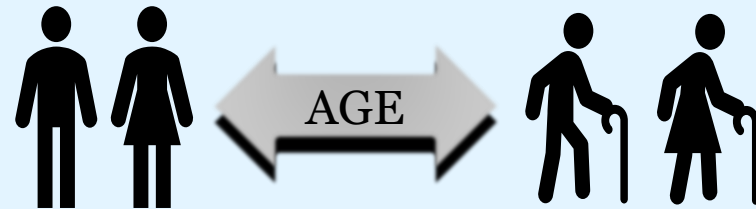


85%
Chinese

Gender



77%
Male

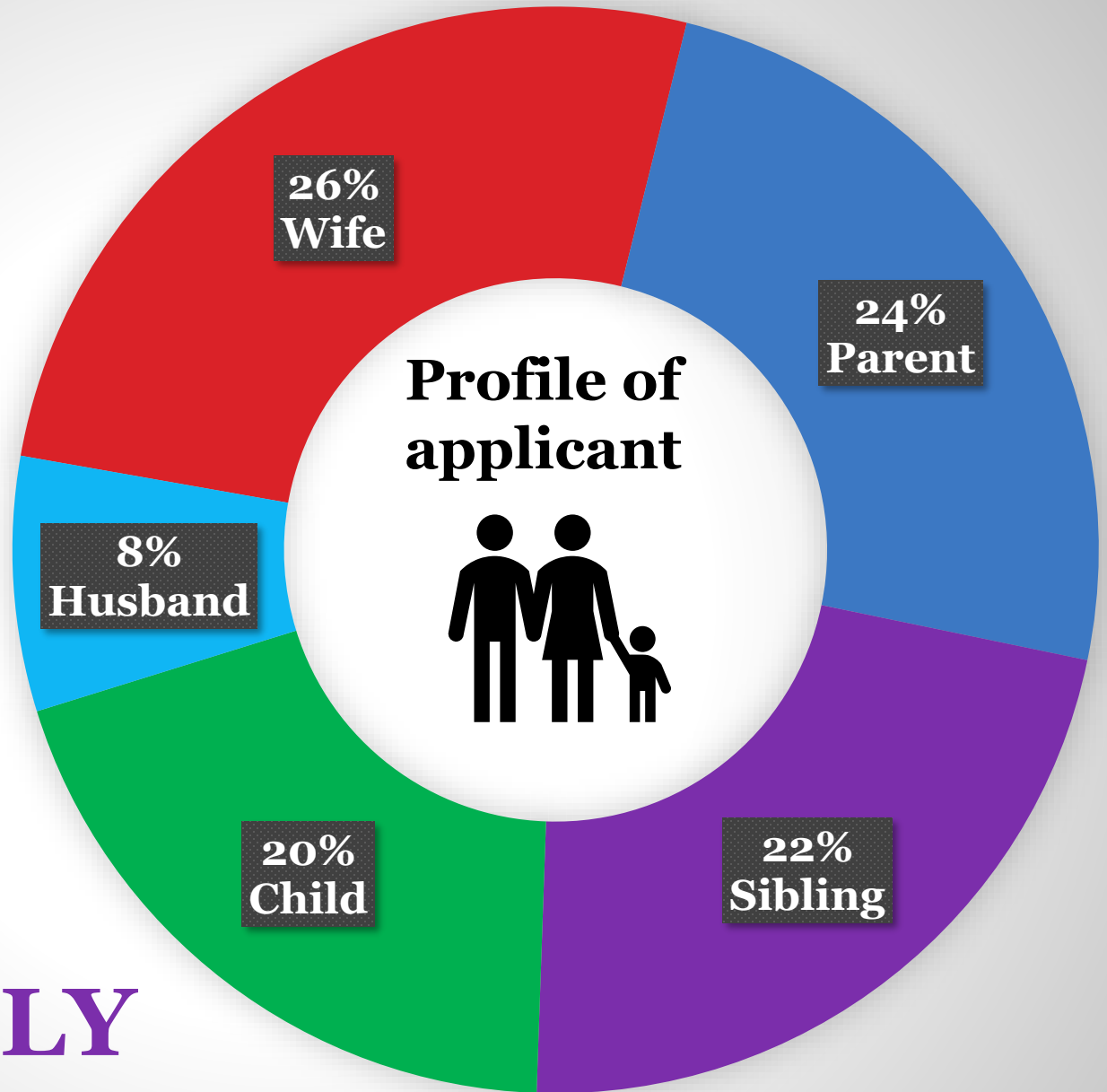


Active Casino
Family
Exclusion:

3,049

As of
31 Dec 21

WHO APPLIED FOR FAMILY EXCLUSION?



Active Casino Self- Exclusion

*Singaporeans &
Permanent Residents*

28,079

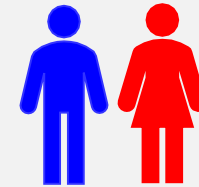
As of 31 Dec 21

Ethnicity



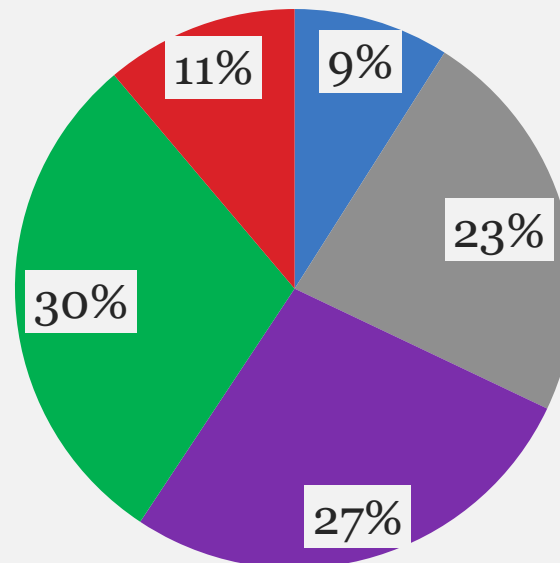
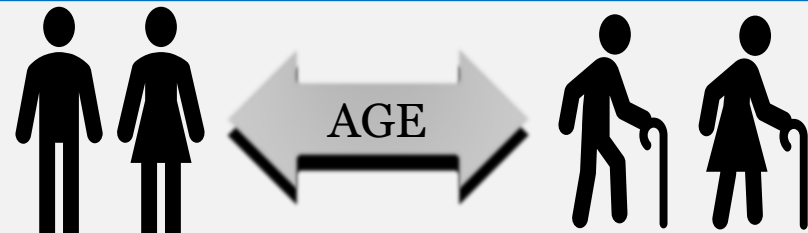
90%
Chinese

Gender



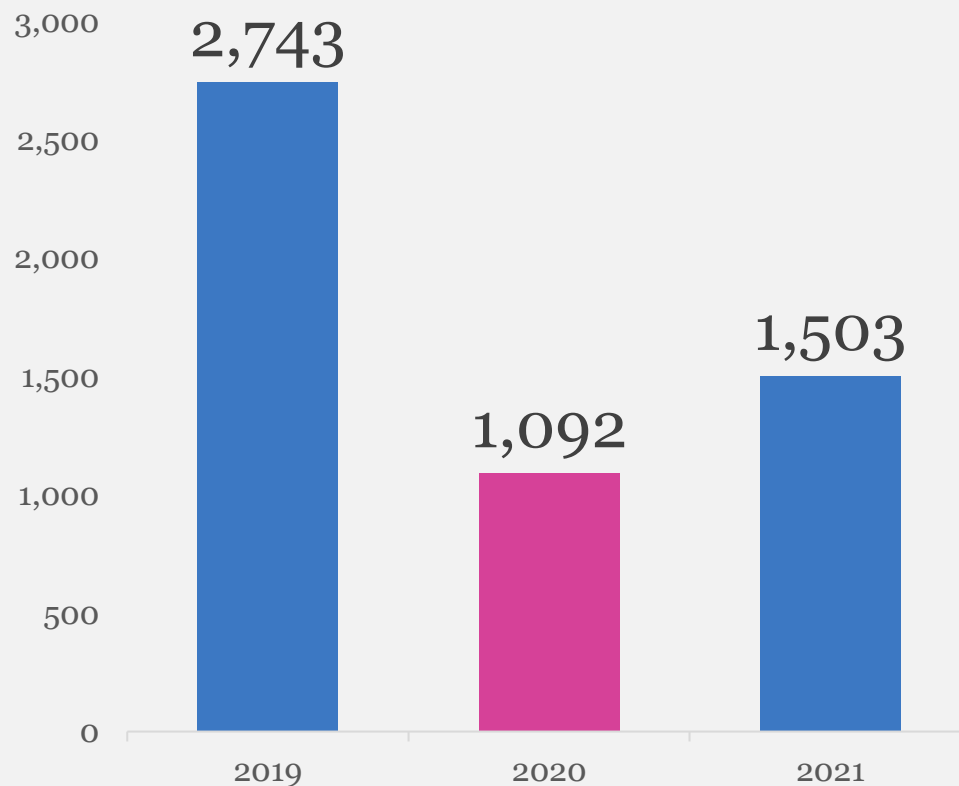
73%

Male



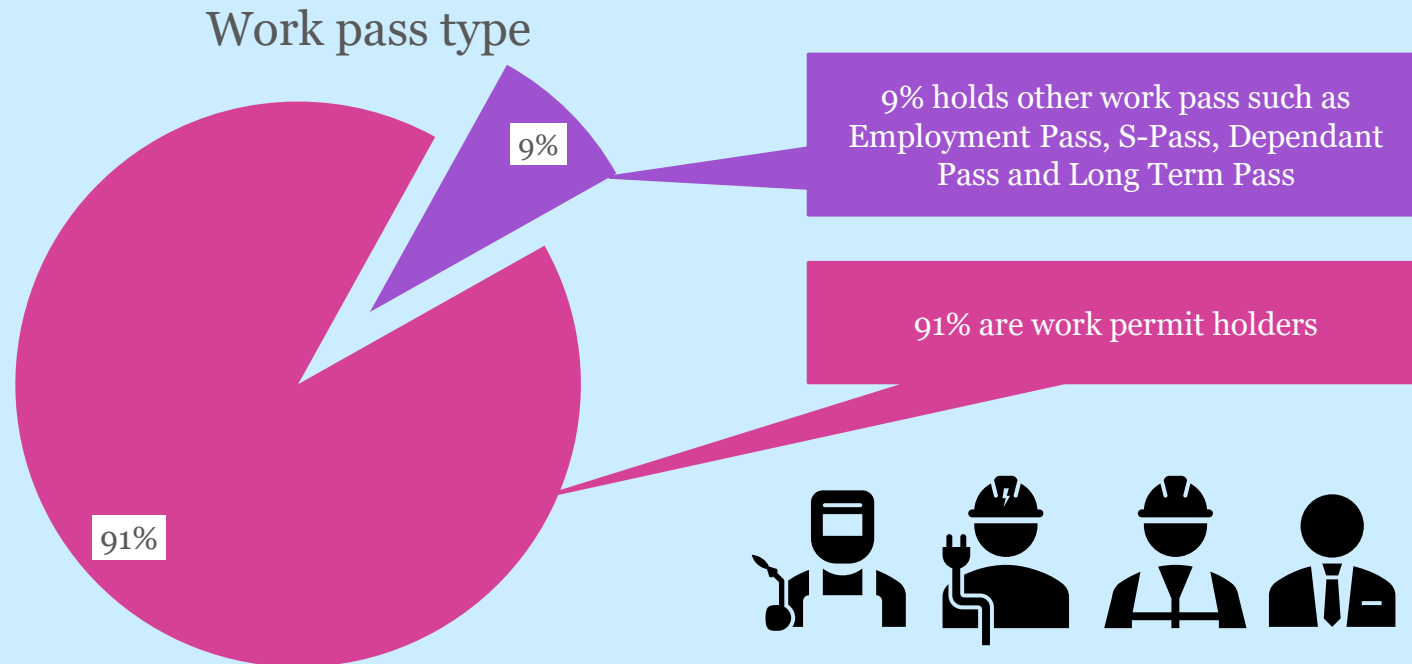
Casino Self-Exclusion Applications

(Singaporeans & Permanent Residents)



Casino Self-Exclusion (Foreigners)

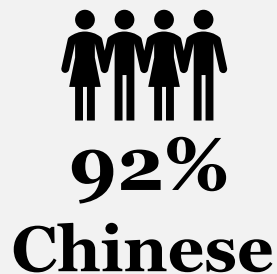
144,635 foreigners with an active work pass are on Casino Self-Exclusion.



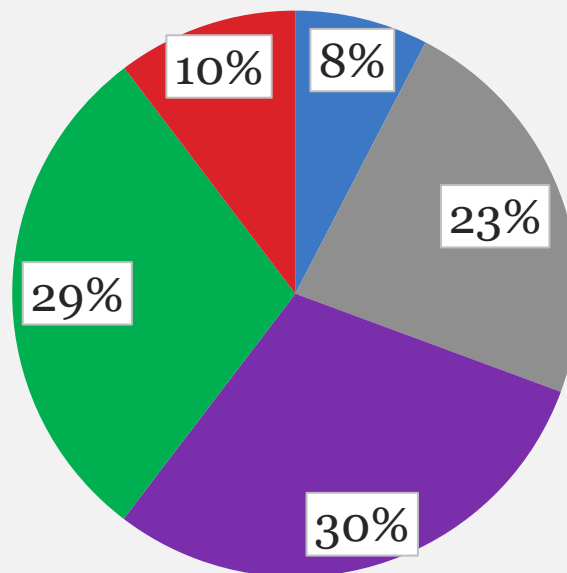
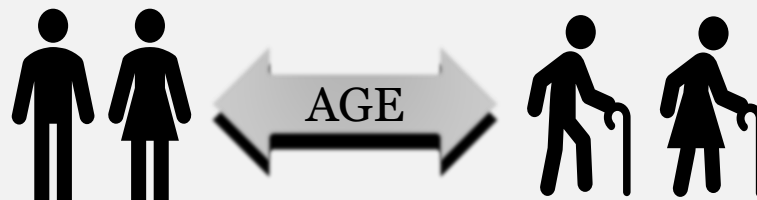
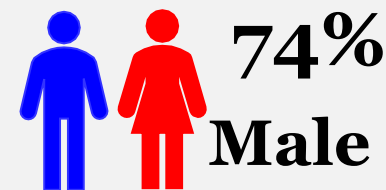
Active Casino Voluntary Visit Limit

2,879
As of 31 Dec 21

Ethnicity



Gender

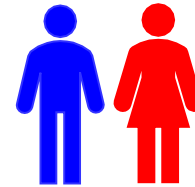


Active Jackpot Machine Room Self- Exclusion

4,878

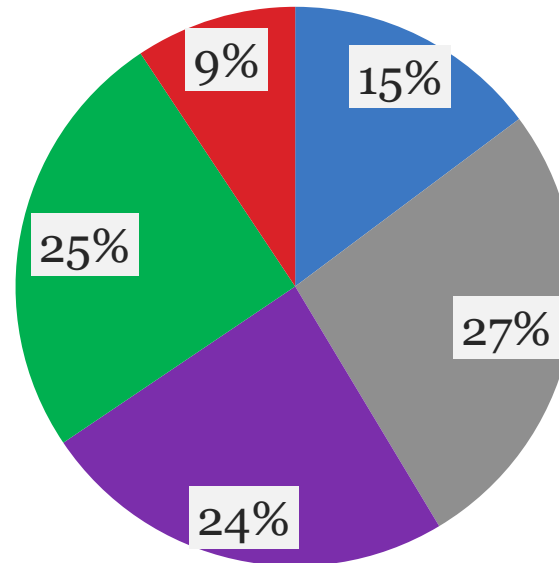
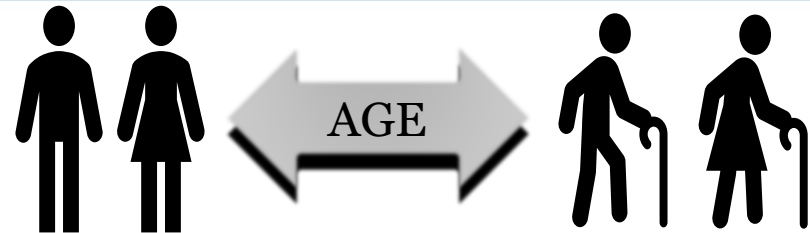
As of 31 Dec 21

Gender



81%

Male



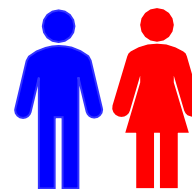
Age

- ≤ 30
- 31 - 40
- 41 - 50
- 51 - 64
- ≥ 65

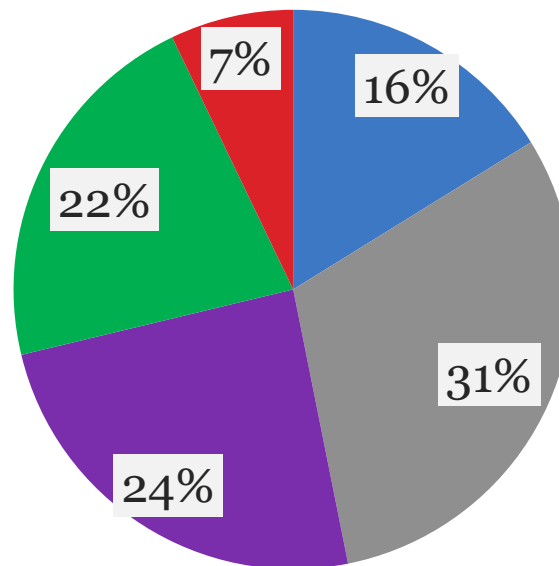
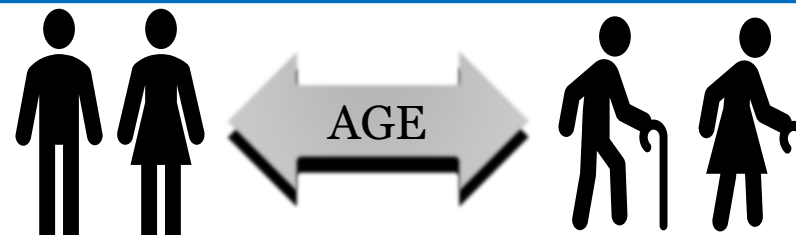
Active Self-Exclusion from Singapore Pools Online Betting

4,802
As of 31 Dec 21

Gender



85%
Male



Age

- ≤ 30
- 31 - 40
- 41 - 50
- 51 - 64
- ≥ 65

Active Casino Third Party Orders 6,439

consisting of

1,450 Exclusion Order

4,989 Visit Limit

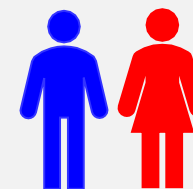
As of 31 Dec 21

Ethnicity

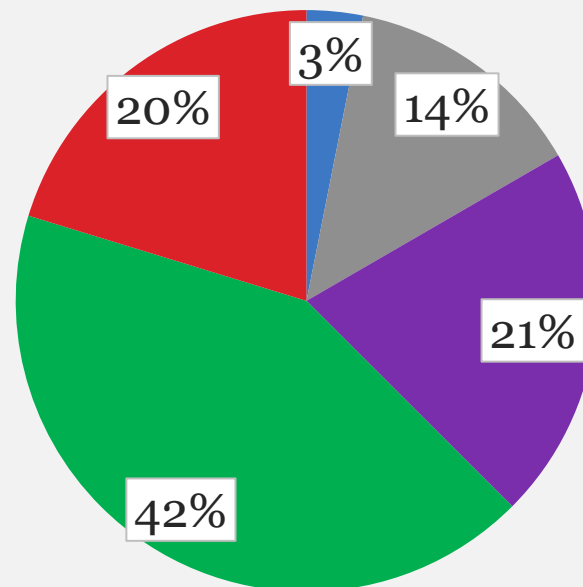


93%
Chinese

Gender



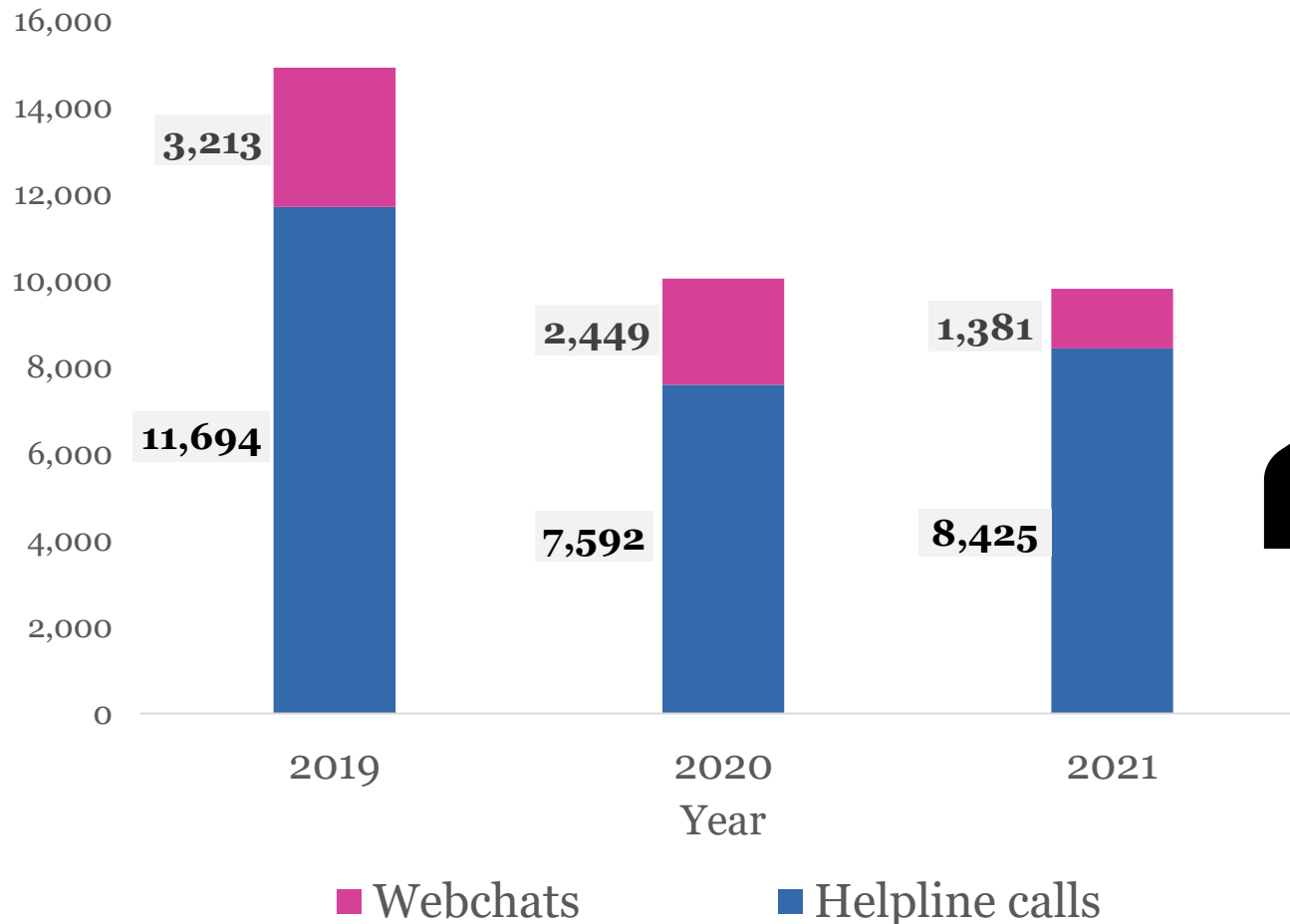
72%
Male



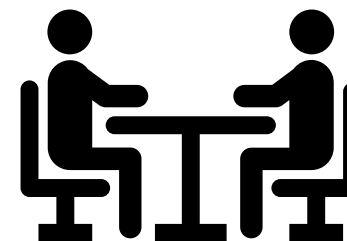
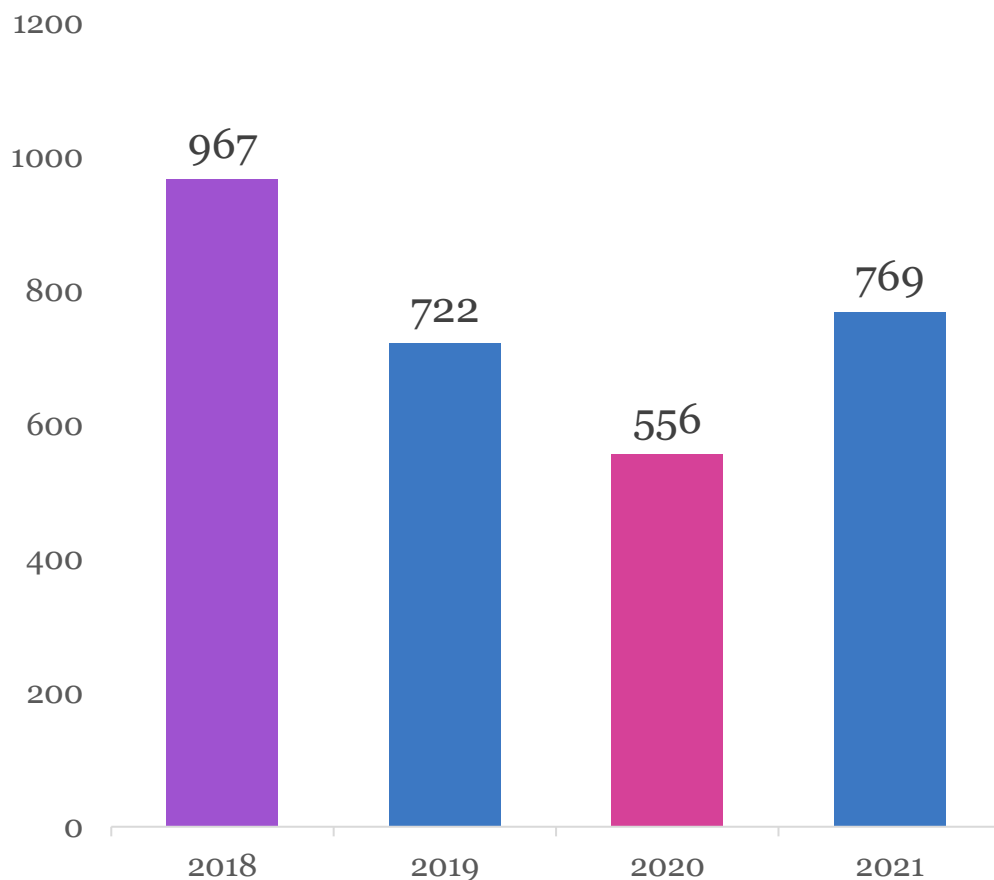
Age

- ≤ 30
- 31 - 40
- 41 - 50
- 51 - 64
- ≥ 65

Number of Individuals Who Sought Help with NCPG Helpline and Webchat



Number of Individuals Who Received Counselling*



**Includes cases seen at National Addictions Management Service (IMH) and NCPG's appointed agencies, excludes other community agencies that offer gambling addiction recovery support*