



Statistics

As at 31 December 2022

Overview of NCPG Exclusions and Visit Limits



Family Exclusions

3,147

Family Visit Limits

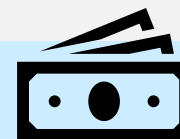
43



Exclusions by Law¹

121,191

¹Individuals will be automatically excluded by law if they are undischarged bankrupts, receiving financial aid from the Government such as ComCare Long Term (Public Assistance), Short-To-Medium Term Assistance, living in subsidised HDB rental flats, or receiving legal aid.



Third-Party Visit Limits²

6,786

²Individuals who are frequent local casino patrons and deemed to be financially vulnerable will be imposed with a visit limit by NCPG. For severe cases, an exclusion order may be imposed.



Self-Exclusions³

183,559 (Casinos)

8,731 (Singapore Pools Online Betting)

9,821 (Jackpot Machine Rooms)

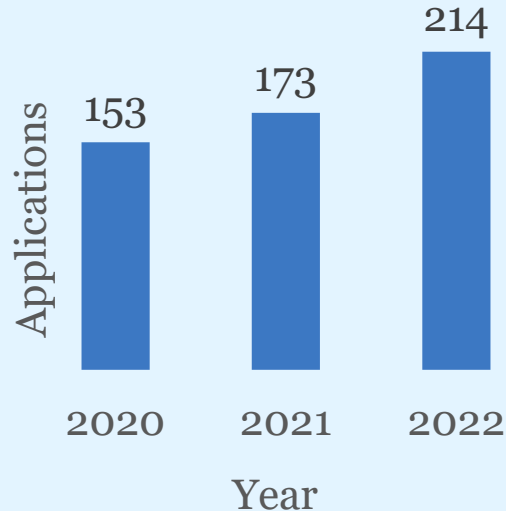
Voluntary Visit Limits

3,100

³Breakdown of Self-Exclusions by SCPRs and Foreigners are as follows: Casino (SCPRs: 27,956, Foreigners: 155,603), Singapore Pools Online Betting (SCPRs: 4,535, Foreigners: 4,196) and Jackpot Machine Rooms (SCPRs: 4,670, Foreigners: 5,151).

Active Family Exclusion Orders

3,147
As of 31 Dec 22

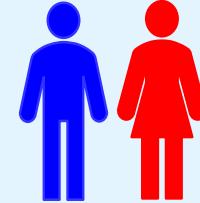


Ethnicity

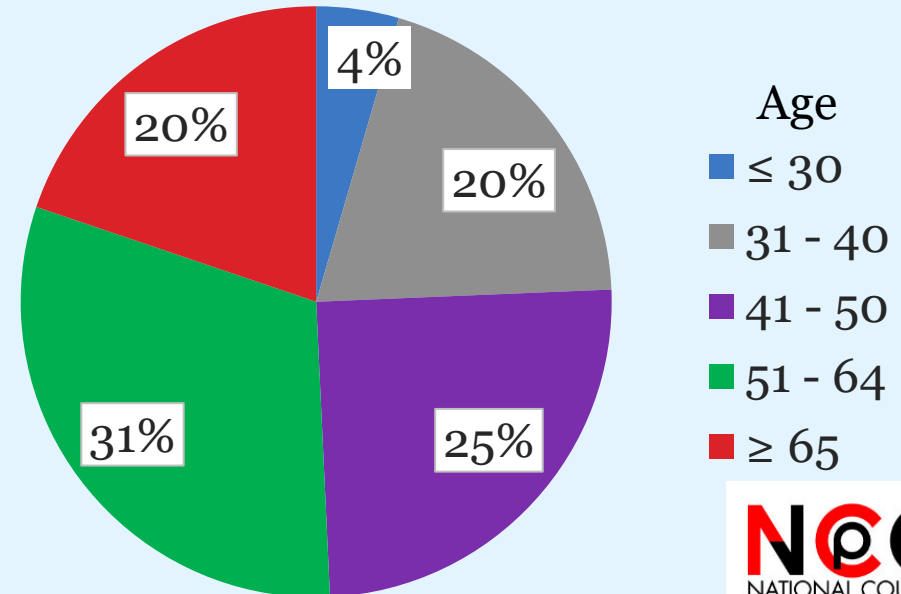
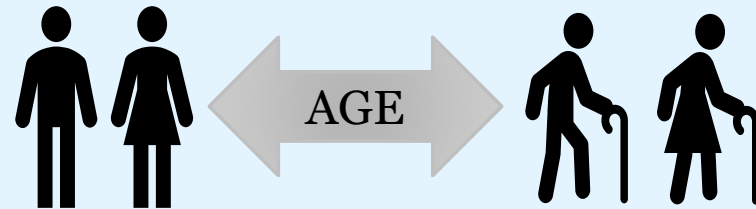


86%
Chinese

Gender



77%
Male

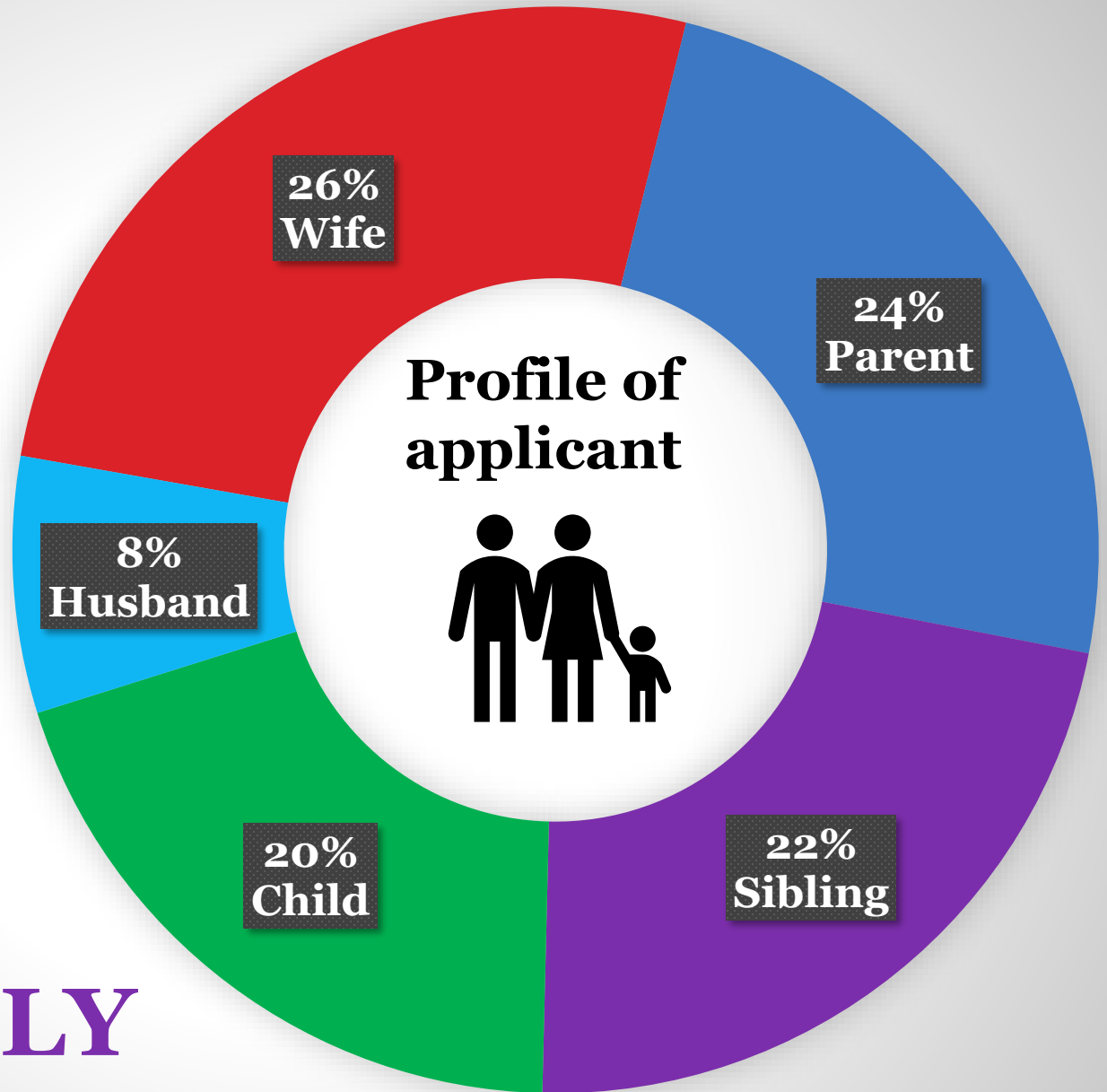


Active Family
Exclusion
Orders:

3,147

As of
31 Dec 22

WHO APPLIED FOR FAMILY EXCLUSION?



Active Third Party Orders

6,786

consisting of

1,519 Exclusion Order

5,267 Visit Limit

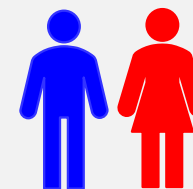
As of 31 Dec 22

Ethnicity



93%
Chinese

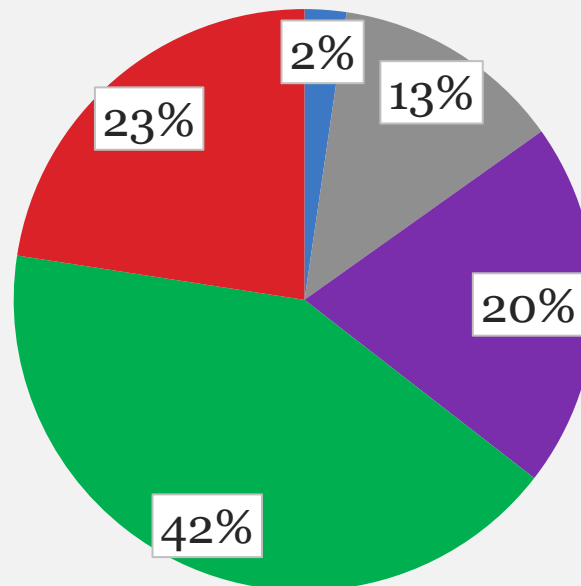
Gender



72%
Male



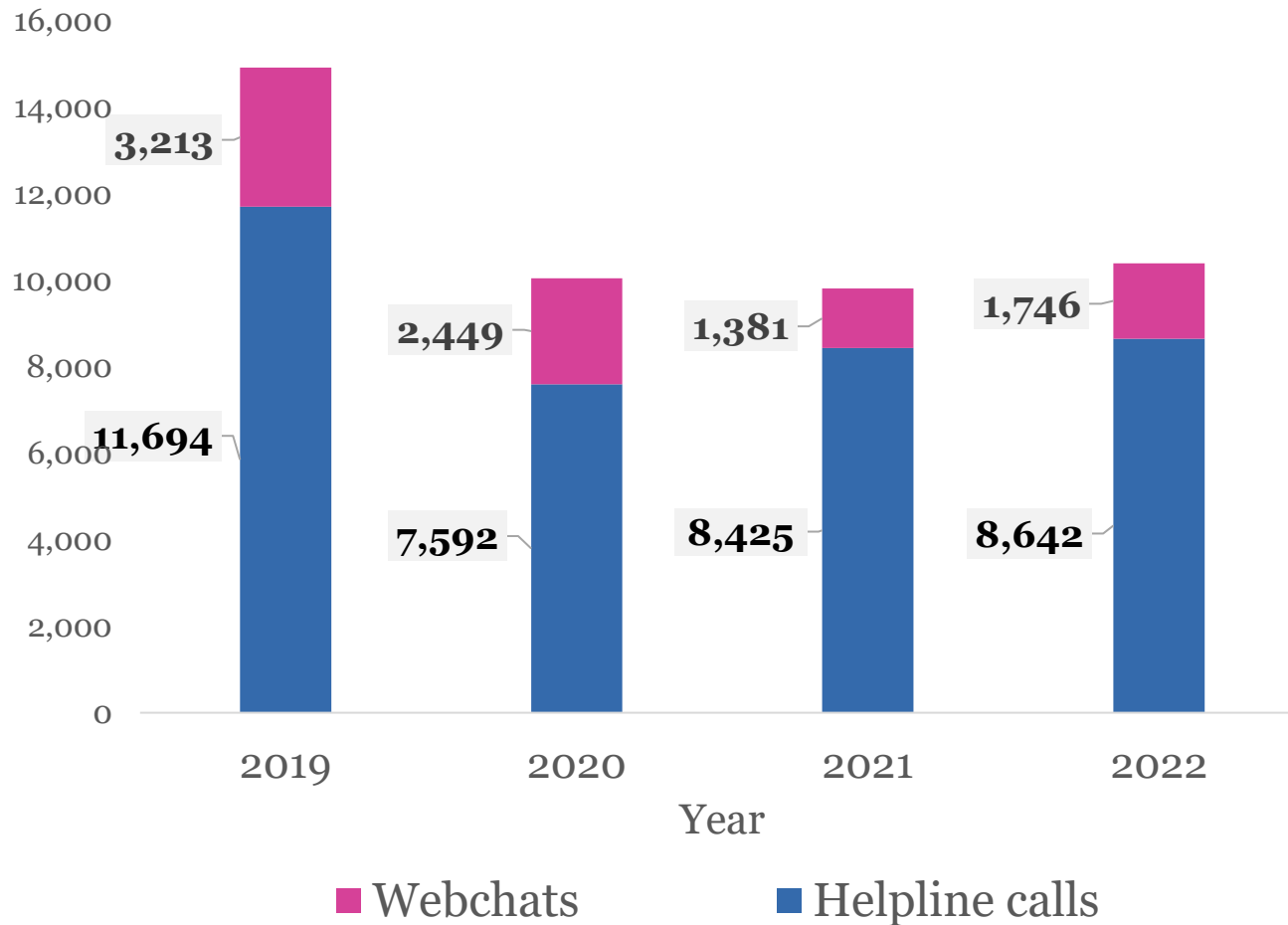
AGE



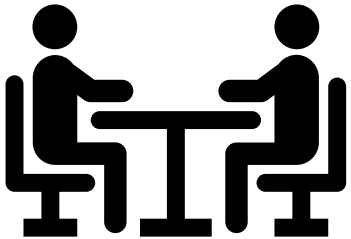
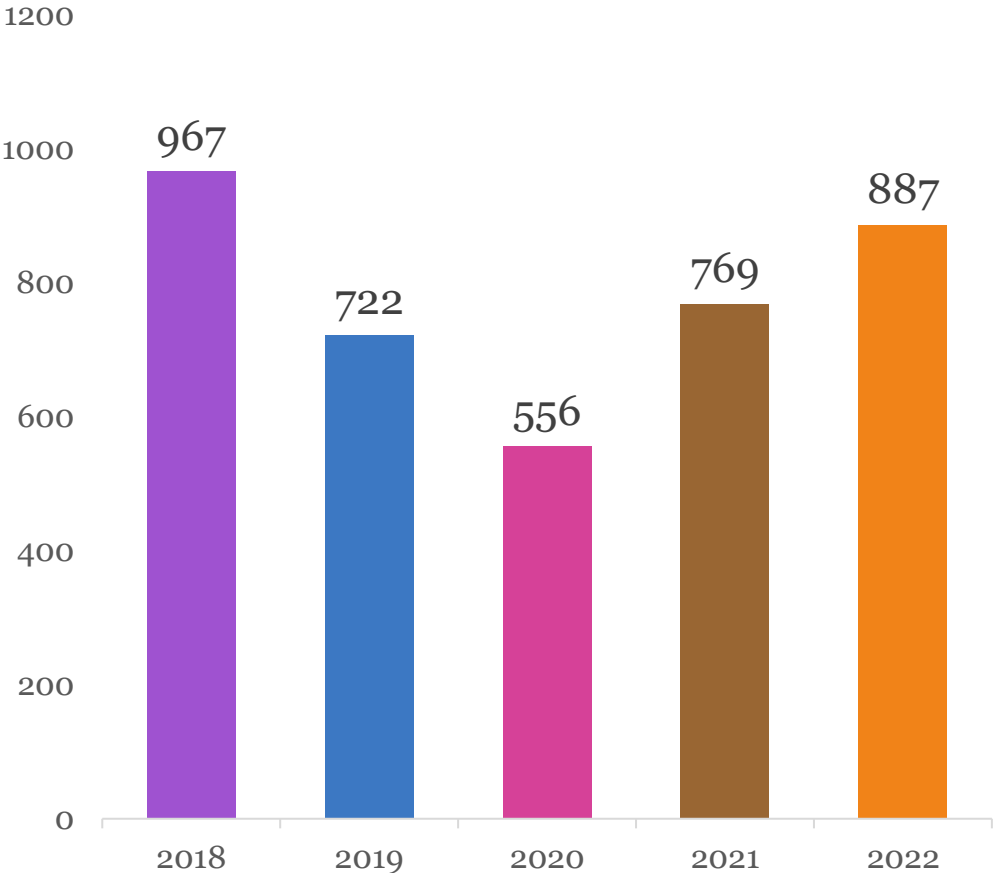
Age

- ≤ 30
- 31 - 40
- 41 - 50
- 51 - 64
- ≥ 65

Number of Individuals Who Sought Help with NCPG Helpline and Webchat



Number of Individuals Who Received Counselling*



**Includes cases seen at National Addictions Management Service (IMH) and NCPG's appointed agencies, excludes other community agencies that offer gambling addiction recovery support*