

Self-Exclusion & Voluntary Visit Limit

Self-Exclusion

What is Self-Exclusion?

You may apply to exclude yourself from one or more of the following gambling activities in Singapore:

- Casinos (Resorts World Sentosa and Marina Bay Sands)
- Jackpot Machine Rooms at Private Clubs
- Singapore Pools Online Betting



Voluntary Visit Limit

What is Voluntary Visit Limit?

You can apply to limit the number of visits you make to the casino in Singapore, in a month.

Why should I apply?

Problem gambling is harmful and can lead to serious consequences for both the gamblers and their families. Applying for Self-Exclusion or Visit Limit may help to control an excessive gambling habit.



Resources

Our office is located at:

510 Thomson Road, #05-01, SLF Building,
Singapore 298135

Operating Hours:

Monday to Thursday: 8.30am – 6.00pm
Friday: 8.30am – 5.30pm
Closed on weekends and public holidays

Enquiries and Appointments:

Tel: 6354 8154
Email: admin@ncpg.org.sg

Where can I seek help?

National Problem Gambling Helpline at 1800-6-668-668
or Webchat at www.ncpg.org.sg, 8am to 11pm daily

**Airtime charges apply for mobile calls to 1800 service lines.*

Self-Help is Your Best Bet

Apply for:

- Self-Exclusion (Casino)
- Self-Exclusion (Jackpot Machine Rooms)
- Self-Exclusion (Singapore Pools Online Betting)
- Voluntary Visit Limit (Casino)



Everything You Need To Know Before Applying for Self-Exclusion / Voluntary Visit Limit

Self-Exclusion / Voluntary Visit Limit

The Self-Exclusion / Voluntary Visit Limit takes immediate effect upon submission of the application.

An Applicant's Self-Exclusion / Voluntary Visit Limit will remain in force until such time that the Council revokes it.

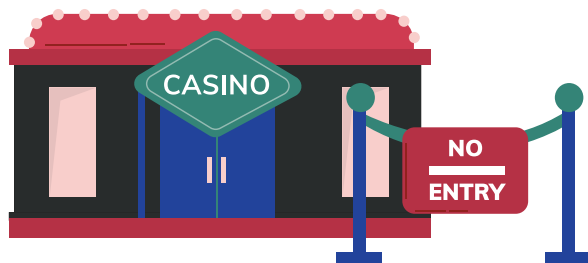
The Applicant may apply to revoke the Self-Exclusion / Voluntary Visit Limit only **12 months after the effective date** of the Self-Exclusion / Voluntary Visit Limit.

When the Applicant applies to revoke his/her Self-Exclusion / Voluntary Visit Limit, the Council may refer the Applicant for assessment of problem gambling and counselling as part of the process.



Self-Exclusion (Casino)

The Applicant will be banned from entering or remaining on all casino premises in Singapore.



Self-Exclusion (Jackpot Machine Rooms)

- The Applicant will be banned from entering or remaining on all jackpot machine rooms¹ in private club(s) except to perform work² within any of those rooms.
- The Applicant's Self-Exclusion will take effect across all jackpot machine rooms in Singapore regardless whether Applicant is a member of the private club(s) at the time of application.



Self-Exclusion (Singapore Pools Online Betting)

The Applicant will be banned from accessing Singapore Pools account-related³ services if he/she is an existing account holder; and from opening an account if he/she is not an existing account holder.



¹"Jackpot machine rooms" refer to gaming machine rooms under the Gambling Control Act.

²This refers to the scope of "defined work" under the Casino Control Act.

³This refers to general remote gambling under the Gambling Control Act.

⁴A single casino visit is up to 24 hours commencing from the time a person enters any casino premises in Singapore.

Voluntary Visit Limit

The Applicant cannot enter the casino when the number of visits to the casino for the month has reached his/her Voluntary Visit Limit.

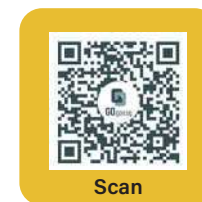


Applicant can apply for a Voluntary Visit Limit of 1, 2, 4, 6, or 8⁴ visits per month.

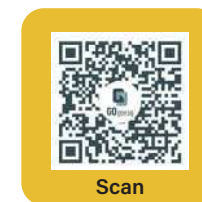


All casino entry levies paid by the Applicant are not refundable under any circumstances.

How do I apply?



Scan
Apply for
Self-Exclusion



Scan
Apply for
Voluntary Visit Limit

