



## About the National Council on Problem Gambling

The National Council on Problem Gambling (NCPG) is an independent council comprising 20 members with expertise and experience in public communications and media, psychiatry and psychology, and counselling and legal services.

Its terms of references are to:

- Provide advice and feedback to the Ministry of Community Development, Youth and Sports (MCYS) on public education programmes to promote public awareness on problem gambling.
- Decide on funding applications for preventive and rehabilitative programmes.
- Assess and advise the Government on the effectiveness of treatment, counselling and rehabilitative programmes.
- Decide on the applications for exclusion of persons from casinos.



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## Chairman's Message



The NCPG has established a solid foundation for Singapore's social safeguards against problem gambling since its establishment in August 2005. August 2007 marked the start of the Second Term for the 20-member Council.

The Second Term saw the NCPG putting in place measures to help problem gamblers and their families through the provision of various services. The intervention service framework was enhanced and a National Problem Gambling Helpline (1800-6-668-668) was established.

The NCPG has proactively embarked on various public education initiatives. Problem gambling awareness has more than doubled to 71% last year from a base of 32% in 2005. However, help-seeking rates remain low. In April 2009, the NCPG appointed a professional agency to oversee its public communications campaign and community outreach efforts to continue educating the public on the ills of problem gambling and to encourage help-seeking behaviour.

Several public consultation exercises were conducted to seek public and stakeholders' views on the casino exclusion measures. The Casino Control (Problem Gambling – Exclusion Orders) Rules 2008 was gazetted in December 2008 and the Family Casino Exclusion was implemented in April 2009. Casino Self Exclusion and the Third-Party Casino Exclusion on undischarged bankrupts and recipients of Public Assistance and Special Grant will be implemented by end 2009.

This year, we welcomed practitioners from the social, community and education sectors once more at the second Singapore Problem Gambling Conference held in August. We focused on issues related to youth problem gambling and discussed how collaborative relationships involving educators, helping professionals, parents and youths themselves can help combat youth problem gambling.

The NCPG and the National Addictions Management Service (NAMS, set up under the Institute of Mental Health) have a joint International Advisory Panel which met in August 2009. The Panel, appointed in December 2007, converged in Singapore for the second time to review the work done by the NCPG and NAMS. The Panel commended both the Council and NAMS for the considerable progress achieved and made several useful recommendations.

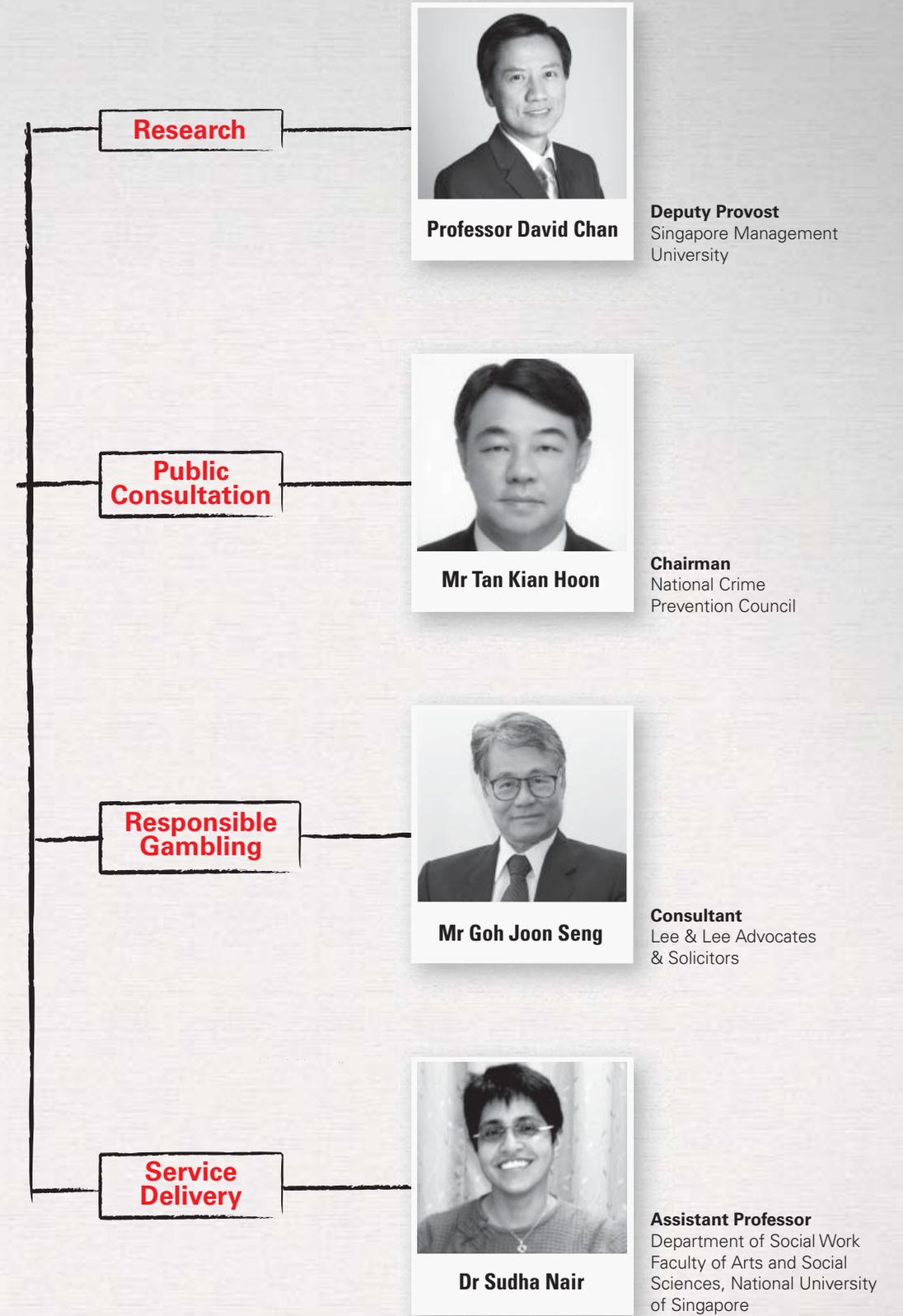
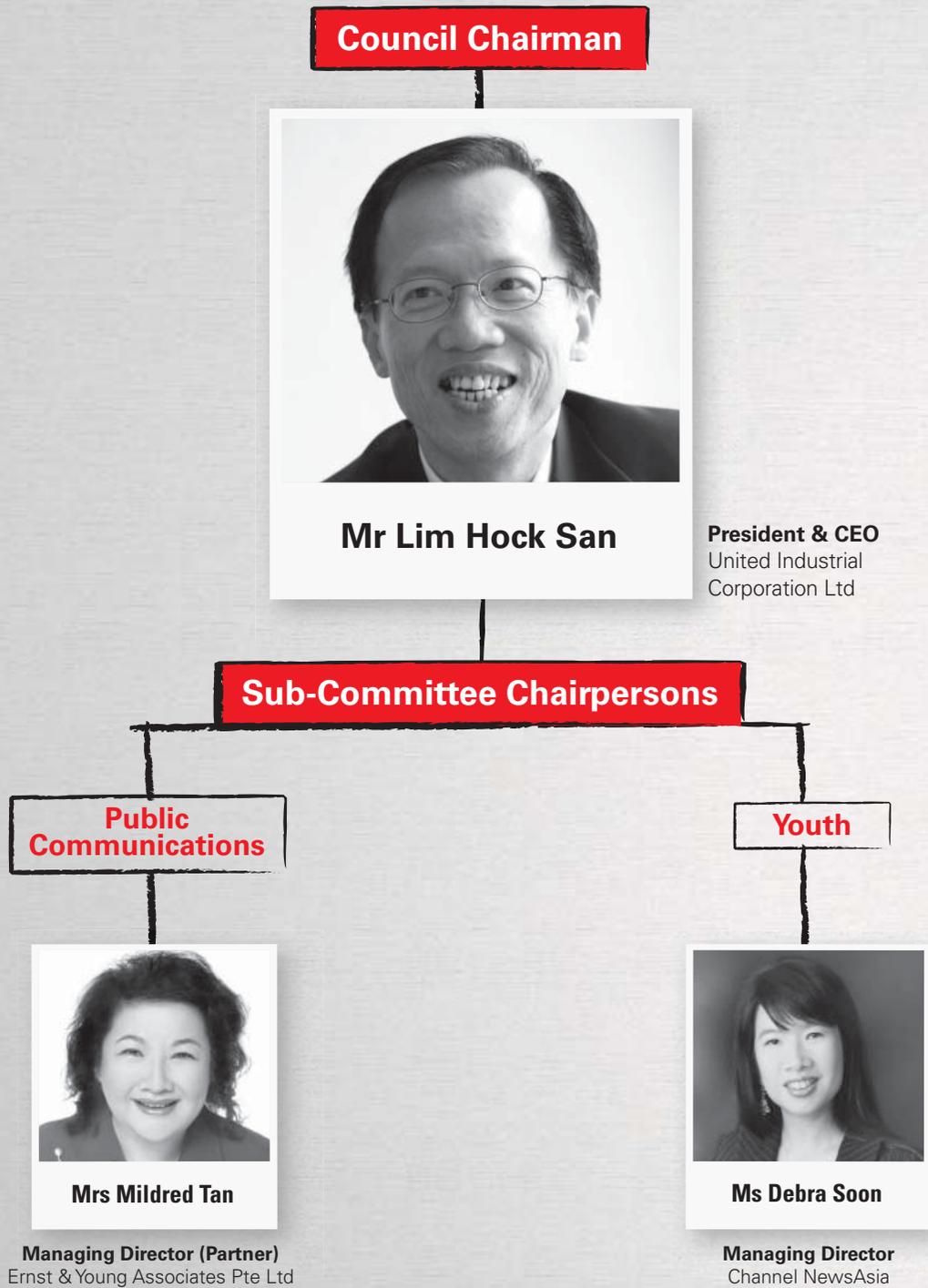
The Third Term (from September 2009 to August 2011) will be challenging with the opening of the casinos at the Integrated Resorts. The NCPG will need to continually strengthen and broaden the initiatives that have been put in place. One of the challenges in the coming years would be to de-stigmatise those who seek help so that they can "cross back over the line" and re-integrate into society. The number of people seeking help has increased over the years but it is still a long way before Singaporeans can recognise that Problem Gambling is not a habitual problem that can be managed but an addiction that requires professional help. This is a shift in attitude that will require 5-10 years of consistent public education.

The other challenge is the adoption of responsible gambling practices in the gambling industry. The NCPG will continue to engage the gambling industry to adopt, implement and raise the standard of practice.

The NCPG has developed strong ties with our partners over the past two terms and will need to work closely with them to better support problem gamblers and their families and to increase awareness of problem gambling.

Lim Hock San  
Chairman  
National Council on Problem Gambling

# The Council at a Glance



## Council Members



**Dr Ang Beng Choo**

Advisor  
Brahm Education Centre



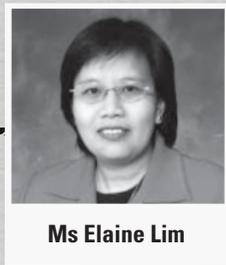
**Dr Ang Yong Guan**

Psychiatrist  
Ang Yong Guan Psychiatry



**Dr Bibi Jan Mohd Ayyub**

Past President  
Singapore Malay Teachers' Union



**Ms Elaine Lim**

Deputy Director  
Humanities and Aesthetics  
Branch 2, Curriculum Planning  
and Development Division,  
Ministry of Education



**Associate Professor Fred Long Foo Yee**

Adjunct Associate Professor  
Division of Psychology,  
College of Humanities,  
Arts and Social Sciences,  
Nanyang Technological University



**Mr Joachim Lee**

Executive Director  
Tampines Family Service Centre



**Mr Kwek Leng Joo**

Managing Director  
City Developments Limited



**Ms Lim Sau Hoong**

CEO  
10AM Communications



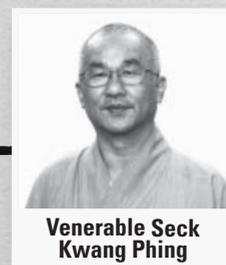
**Dr Lim Yun Chin**

Consultant Psychiatrist  
Raffles Medical Group



**Mr Mohd Gunter Sadali**

Editor  
Berita Harian and Berita Minggu



**Venerable Seck Kwang Phing**

Secretary-General  
Singapore Buddhist Federation



**Mr S Rajendran**

Chairman  
Hindu Endowments Board



**Mr Tan Thiam Lye**

Chairman  
Taoist Federation (Singapore)

## Sub-Committee Members



**Ms Ooi Hui Mei**

Director  
Corporate Communications,  
People's Association



**Mr Ricky Sim**

Managing Director  
Chesterton International



**Mr Robert Tan**

Partner  
Tangible Consulting

## Resource Persons



**Dr Thomas Lee Kae Meng**

Associate Consultant, Deputy Chief,  
Addiction Medicine Department,  
Institute of Mental Health



**Mr Suresh Anantha**

Head, Counselling Services, Community  
Addictions Management Programme  
(CAMP), Institute of Mental Health

## NCPG Secretariat



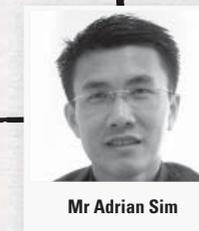
**Mdm Salmiah Hamid**



**Ms Cynthia Lee**



**Mr Tiong Ying Jun**



**Mr Adrian Sim**



**Mr Renson Seow**



**Ms Sarah-anne Teo**



**Ms Daphne Soo**



**Ms Naseera Banu**



**Ms Loo Mei Chern**



**Mr Tan Kah Wee**



**Ms Ng Su Lin**



**Mr Wilson Tan**

*Key Milestones:  
August 2005 to August 2009*

**2005**

- Aug** Formation of the NCPG, Singapore
- Oct** First public education initiatives kick-off through public awareness talks, launch of the NCPG website and an educational series in Chinese newspaper Lianhe Wanbao



- Jan** First training on youth gambling by visiting consultant, Dr Rina Gupta from McGill University of Canada and launch of the second public education wave through a customised TV infotainment series "Bet Your Life"
- Feb** Commencement of phase one of public consultation (key stakeholders) to streamline the casino exclusion procedures
- Mar** First series of youth focus groups on gambling issues
- Apr** Launch of year-long community outreach programmes, with a Mandarin community drama initiative by Drama Box at 5 heartland locations to more than 2,000 heartlanders
- May** Announcement of two-year pilot service for specialised problem gambling counselling services
- Jun** Public education campaign against excessive soccer gambling during World Cup season via print advertisements and a public forum by Hong Kong expert Dr Gracemary Leung
- Sep** Completion and sharing of NCPG's first annual perceptions and attitudes survey on gambling issues
- Dec** Commencement of phase two of public consultation (general public) on casino exclusion procedures which help in the implementation of the Casino Exclusion Order

**2006**



- Mar** Launch of short film 'RISK', produced by youths for youths, in collaboration with South East Community Development Council with 91% of the participants aware that youth can also develop gambling problems
- Jun** Submission of recommendations on casino exclusion procedures to MCYS
- Jul** Inaugural Singapore Problem Gambling conference with more than 500 international and local experts, practitioners and industry players sharing and discussing best practices in addressing problem gambling
- Launch of NCPG's voluntary Responsible Gambling Code of Practice which has engaged 14 major gambling operators and clubs
- Aug** End of NCPG's First Term
- Second Term**
- Sep** Start of NCPG's Second Term
- Nov** Completion and sharing of NCPG's second annual perceptions and attitudes survey on gambling issues
- Dec** Consolidation of problem gambling counselling telephone helplines (1800-6-668-668) under the Institute of Mental Health's National Addictions Management Service (NAMS) for easy recall of the helpline
- Inaugural meeting of the International Advisory Panel to NCPG and NAMS gave recommendations and commended Singapore's proactive and coordinated approach



- Jan** Appointment of NCPG's first professional communications agency, Young & Rubicam to launch an integrated media campaign
- Feb** Launch of NCPG's 2008 integrated media campaign "Excuses" (the little girl with piggy bank) creative during Lunar New Year to reinforce the message during the traditional period of social gambling
- Mar** Pilot training programme for frontline staff of gambling operators on responsible gambling measures as part of the NCPG Responsible Gambling Code of Practice
- May** Issuance of NCPG's response to MCYS' survey on gambling participation
- Jun** Visit of Dr Jeffery Marotta from Oregon, United States to evaluate the effectiveness of the three-tier service framework which resulted in the consolidation of the pilot centres
- Jul** Second wave of NCPG's 2008 integrated media campaign during the English Premier League season and Youth Focus Groups on perceptions and attitudes of youths on gambling to reinforce the message during the peak football betting period
- Aug** The NCPG's "Excuses" campaign wins Bronze Award for Best Cause or Charity Campaign at the Promotion Marketing Awards of Asia (PMAA) 2008
- Oct** The NCPG appoints 63 grassroots leaders and social workers as Panel of Assessors for Casino Exclusion

- Jan** Annual Lunar New Year problem gambling awareness campaign through sponsorship of MediaCorp TV8 Tuesday Report four-parter series on problem gambling and burst 4 of Excuses TV campaign to reinforce the message during the traditionally popular period of social gambling
- Feb** The NCPG appointed 23 Justices of Peace and 8 school principals as Panel of Assessors for Casino Exclusion
- Mar** The NCPG won MediaCorp Viewers' Choice 2008 Bronze award for "Excuses" TV campaign
- Apr** Launch of the NCPG's Casino Family Exclusion  
  
Appointment of the NCPG's 2009/2010 professional communications agency, Bates141 to launch the new integrated media campaign
- Jun** The NCPG sponsored local celebrity comedian, Mark Lee's 20th anniversary live talkshow at Drama Centre, National Library, reaching out to his 3,000 fans
- Aug** The NCPG sponsored local movie director Jack Neo's new movie "Where Got Ghost" and launches new getai initiative to promote problem gambling awareness among heartlanders, reaching more than 200,000 Singaporeans.  
  
Second meeting of the International Advisory Panel gave a number of recommendations to the NCPG and commended NCPG for the work done so far  
  
Second Singapore Problem Gambling Conference 2009 with special focus on youth gambling issues was successfully held with more than 300 overseas and local participants, including social work practitioners and other professionals.  
  
Train-the-Trainers workshop "Addressing Youth Problem Gambling: Prevention and Intervention" by keynote speaker Dr. Jeffrey Derevensky, at the Problem Gambling Conference, to equip practitioners cum trainers with an in-depth understanding of current knowledge of youth gambling, risk and protective factors, ways to assess gambling severity among adolescents, a wide variety of treatment options, ways to work with parents, prevention topics and current issues and concerns.  
  
Visit by The National Gaming Control Commission, Republic of Korea to find out more about the NCPG's experience.



## SECTION 4

## Year in Review

### ***International Advisory Panel for the National Addictions Management Service and the National Council on Problem Gambling***

Formed in December 2007, the International Advisory Panel (IAP) met in Singapore for the second time in August 2009 to comment on the works of the NCPG and the National Addictions Management Service (NAMS), specifically in the areas of service delivery and capacity building, public education and prevention programmes, youth programmes, research, responsible gambling practices and NAMS' problem gambling services.

The IAP commended NCPG on its achievements and the focus on inter-agency collaborations to address problem gambling in Singapore. The IAP recommended that the NCPG continue to adopt a multifaceted and integrated approach, involve multiple stakeholders, ensure sustained efforts in the various programmes and initiatives and build capacity in research, training and service delivery.



## Singapore

Co-Chairman:  
Professor David Chan  
Deputy Provost  
Singapore Management University

Co-Chairman:  
Associate Professor Wong Kim Eng  
Clinical Director  
National Addictions Management Service,  
Institute of Mental Health

## Australia

Dr Alex Blaszczynski  
Chair in Psychology, School of Psychology  
The University of Sydney

## Canada

Dr Jeffrey Derevensky  
Professor and Director of Clinical Training  
in School / Applied Child Psychology and  
Co-Director  
International Centre for Youth Gambling  
Problems and High-Risk Behaviours  
McGill University

## Hong Kong

Dr Gracemary Leung  
Hon. Assistant Professor of the Social  
Science Research Centre  
Hon. Clinical Associate for the Centre  
of Behavioural Health  
The University of Hong Kong

Dr Samson Tse  
Associate Professor  
Department of Social Work and Social  
Administration  
The University of Hong Kong

## United States of America

Dr Loreen Ruge  
Director of Problem Gambling Services  
Department of Mental Health and  
Addiction Services for the State of  
Connecticut

Dr Rachel Volberg  
President  
Gemini Research Ltd

## SECTION 4

### *Empowering Families of Problem Gamblers*

The NCPG has statutory power under the Casino Control Act to exclude individuals from entering the casinos in Singapore. This is part of the social safeguards to prevent problem gamblers and the financially vulnerable from entering the casinos when they are open. The three types of casino exclusions are:-

#### **Self-Exclusion**

Allows a person to voluntarily exclude himself from the casinos.

#### **Family Exclusion**

Empowers a family that is adversely affected by a problem gambler to exclude the person from the casinos.

#### **Third-Party Exclusion**



Prevents those who are in financial difficulties from entering the casinos, specifically recipients of the Public Assistance and Special Grants, as well as undischarged bankrupts.

In preparation for the implementation of the Family Exclusion, the NCPG has appointed 90 individuals based on their expertise as well as their respectability and standing in the community such as Justices of Peace, school principals, helping professionals, as well as grassroots and community leaders as its Panel of Assessors for the hearing of Family Exclusion cases.

With effect from April 2009, applications for the Family Exclusion Order could be made by immediate family members defined as spouses, children, parents and siblings including adopted and step relations. Minors below 21 years of age or are incapacitated due to physical or mental impairment could apply for the Family Exclusion with an extended family member or a Minister-appointed person.

The NCPG has designated Tanjong Pagar Family Service Centre (FSC) to handle family exclusions. The social workers/counsellors at the FSC will explain the application process, exclusion implications and offer counselling services to applicants and persons to be excluded from the casinos.

All applications for Family Exclusion are tabled for hearing by a Committee of Assessors comprising a NCPG Member and 2 members from the Panel of Assessors. To date, 7 Family Exclusion Orders have been issued.

The NCPG has also put in place a comprehensive IT system to monitor and track applications for casino exclusion.

In August 2009, representatives from The National Gaming Control Commission, Republic of Korea, visited the NCPG to find out more about treatment for gambling addicts and other prevention methods.



## Public Communications and Intensified Community Outreach

In early 2008, the NCPG appointed its first professional communications agency, Young & Rubicam and launched its integrated media campaign entitled "Excuses" (the little girl with piggy bank). The "Excuses" TV commercial won two Bronze Awards for Best Cause or Charity Campaign at the Promotion Marketing Awards of Asia (PMAA) 2008, and MediaCorp Viewers Choice 2008 for TV commercial.



Interest in the "Excuses" TV commercial extended beyond Singapore. The Florida Council on Compulsive Gambling requested to use the advertisement to reach out to its different populations as the message on problem gambling was strong in the advertisement. The advertisement also attracted the attention of the Problem Gambling Services, Department of Mental Health and Addiction Services, Connecticut, USA.

In April 2009, the NCPG appointed Bates141 to oversee its new integrated media campaign and ground activities.



It has successfully completed the pilot run of the Senior Problem Gambling Ambassadors programme with the Young-At-Heart (YAH!) College, a community college for senior citizens. To date, 45 active seniors have been trained to increase problem gambling awareness to their peers at roadshows and other staged performances, and more than 14,000 seniors have been reached.



The NCPG also kicked off a new partnership with J-Team this year, a local artiste group managed by celebrity film director Jack Neo. The NCPG sponsored Mark Lee's 20th anniversary live standup skit from 11 to 14 June 2009 at the Drama Centre (National Library). The show incorporated palatable problem gambling messages and even a heartland-style Hokkien song performed by Mark Lee to a total of 3,000 fans.

The NCPG further collaborated with J-Team in August 2009 through a series of promotional activities of its new movie "Where Got Ghost" in shopping malls and also at the open-air community concerts during the National Day Celebration and Lunar Seventh Month of Hungry Ghosts Festival (Getai). Likewise, problem gambling messages were delivered in a tactful manner by the concert hosts with Mark Lee belting out the Hokkien song. In addition, the NCPG also worked with another getai operator, Lex Entertainment. This outreach campaign has reached out to more than 230,000 Singaporeans.



For the intensified outreach activities, the NCPG has specially produced useful giveaways including handheld fans, tissue packs, calendar helpcards and pens featuring problem gambling messages.



In all, the NCPG has reached out to some 260,000 Singaporeans through its community outreach in 2008/2009. Furthermore, press and internet viral articles were generated by this getai community outreach campaign.



## SECTION 4

### ***Building Local Capabilities in Problem Gambling and Youth Gambling Prevention***

The NCPG, together with the National Addictions Management Service (NAMS) and Thye Hua Kwan Moral Society, organised the Second Singapore Problem Gambling Conference held on 17 and 18 August 2009, which focused on youth gambling prevention. The two-day conference featured prominent local and overseas problem gambling experts, with Dr Jeffrey Derevensky from Canada as the keynote speaker. The Conference attracted more than 300 overseas and local participants, including social work practitioners and other professionals.



Research has shown that problem gamblers tend to begin gambling at a young age. In addition, youth gambling behaviours are more complex given that today's IT-savvy youths can gamble online. It is thus important to understand the motivations of youth gambling behaviours and the prevention measures needed to deter youth gambling in Singapore.

The Conference addressed areas including trends in youth gambling, parental attitudes on youth gambling, management of problem gambling in other countries and internet gambling.

Dr Derevensky conducted a "Train-the-Trainers" workshop on 15 and 16 August 2009 titled "Addressing Youth Problem Gambling: Prevention and Intervention" for local social work practitioners and other professionals working to address youth problem gambling. These trainers will in turn train other practitioners who are involved in school social work and youth work.

In July 2009, the NCPG funded and supported a brand new youth outreach initiative targeted at tertiary youths. Titled "Play It Right", it is a Problem Gambling Youth Cause Champions Programme organised by youths for youths. Mooted by the Singapore Management University's Recreational Gaming Club, it involves the recruitment of passionate youths to help promulgate the problem gambling cause among fellow youths. During the rollout period in August, a total of 12,500 youths were reached through roadshows conducted at the National University of Singapore, the Nanyang Technological University and the Singapore Management University.



### ***Cultivating Responsible Gambling Operators***

It is the intent of the NCPG to cultivate socially responsible operators who are able to play an integral part in combating problem gambling in Singapore. In line with this, the NCPG has introduced a voluntary Responsible Code of Practice in July 2007. Key measures in the Code include the provision of information about the risks of gambling, availability of information of and referral to help services, and training of frontline and management staff to assist patrons who show signs of problem gambling.

The Singapore Pools, Singapore Turf Club and 14 major private clubs with jackpot machines have signed on to the Code since July 2007. This represents 37% of the total number of jackpot machines in Singapore. The NCPG has developed a training programme with the National Addictions Management Service for their managerial and frontline staff to be trained to spot symptoms of people in distress, ways of approaching them and persuading those affected by problem gambling to seek help. To date, more than 800 staff from these operators have been trained. Operators who have adopted the Code are expected to report regularly to the NCPG on the number of staff who have been trained and the number of patrons identified and referred to problem gambling help services.

To minimise the instances of problem gambling, the nation's two casinos should play an active and significant role in the practice of responsible gambling. The NCPG has proactively been engaging Marina Bay Sands and Resorts World Sentosa, reminding them about the importance of their responsible gambling commitments.



### ***Enhancing Local Research Capabilities***

The NCPG Research Grant, available to all local undergraduate and postgraduate students to encourage original empirical research examining issues directly related to problem gambling, was awarded to the following four recipients this year.

- Sim Wei Shi Carol, Ong Ee Ying Sabrina and Tng Hui Juan Fiona from the Department of Psychology, Faculty of Arts and Social Sciences, National University of Singapore: "Gambling Decisions: The Influence of Difficulty, Stakes and Self-determination"
- Kherray Lim, Yasmin Ahamed and Elizabeth Zachariah from Division of Psychology, School of Humanities and Social Sciences, Nanyang Technological University: "Persistence in Soccer Gambling: The Effects of Behavioural Inhibition System/Behavioural Activation System Sensitivity, Secondary Knowledge, Stakes, Gambling Outcomes and Types of Gamblers on Singapore Youth Gambler's Decision"
- Anatasia Toh Han Hao from Department of Psychology, Faculty of Arts and Social Sciences, National University of Singapore: "The Influence of Personality Traits on Gambling Propensity and Perseverative Chasing"
- Chan Kai Qin from Department of Psychology, Faculty of Arts and Social Sciences, National University of Singapore: "Nudging You Behind the Back: The Influence of Friendship Mental Representations on Risk Taking Propensity"

## Looking Ahead to the Third Term for



The NCPG has built a strong foundation over the past four years and will continue moving forward with its efforts to address problem gambling in Singapore.

As the NCPG continues its work, it will further enhance service delivery to ensure better and more integrated service provision to problem gamblers and their families.

The NCPG will continue to implement the Casino Exclusion Orders. The Family Exclusion has been implemented in April 2009. The NCPG will implement the Self and Third-Party Exclusions towards the end of 2009.

Following extensive consultation with the community, the NCPG continued to provide feedback to the MCYS on casino exclusion measures for the coming Casino Control (Amendment) Bill so as to shorten and simplify the casino exclusion process for better protection of those who are vulnerable. It will be amending the Casino Control (Problem Gambling Exclusion Orders) Rules to align it with the simplified provisions in the Act.

The NCPG will continue to consult and engage stakeholders from the various religious, community, grassroots and professional organisations; recovering problem gamblers and their families; as well as members of the public on the exclusion measures.

The NCPG will mount a new integrated media campaign, "Know the Line" to educate the public on the ills of problem gambling, the ability to self-appraise and to encourage them to seek help. The NCPG will step up its community outreach efforts and will reach out to different pockets of the population, including heartlanders, senior citizens and workers.

The NCPG will work closely with youths to prevent problem gambling. By working with more partners to develop creative initiatives including programmes by youths for youths and tapping on the power of the new media, it will be able to better reach out to this young population.

The NCPG will continue to undertake and promote research on problem gambling and advise the Government on adopting evidence-based approaches to address problem gambling. It will continue to gather data to monitor the state of gambling and problem gambling in Singapore. The NCPG will continue to conduct longitudinal surveys including the national gambling prevalence surveys and the perceptions and attitudes studies on gambling.

With the opening of the casinos in the two integrated resorts in Singapore, the NCPG will continue to engage the two casinos in social safeguards and responsible gambling initiatives. The NCPG will also continue to engage Singapore Turf Club, Singapore Pools and various private clubs operating jackpot machines in responsible gambling.

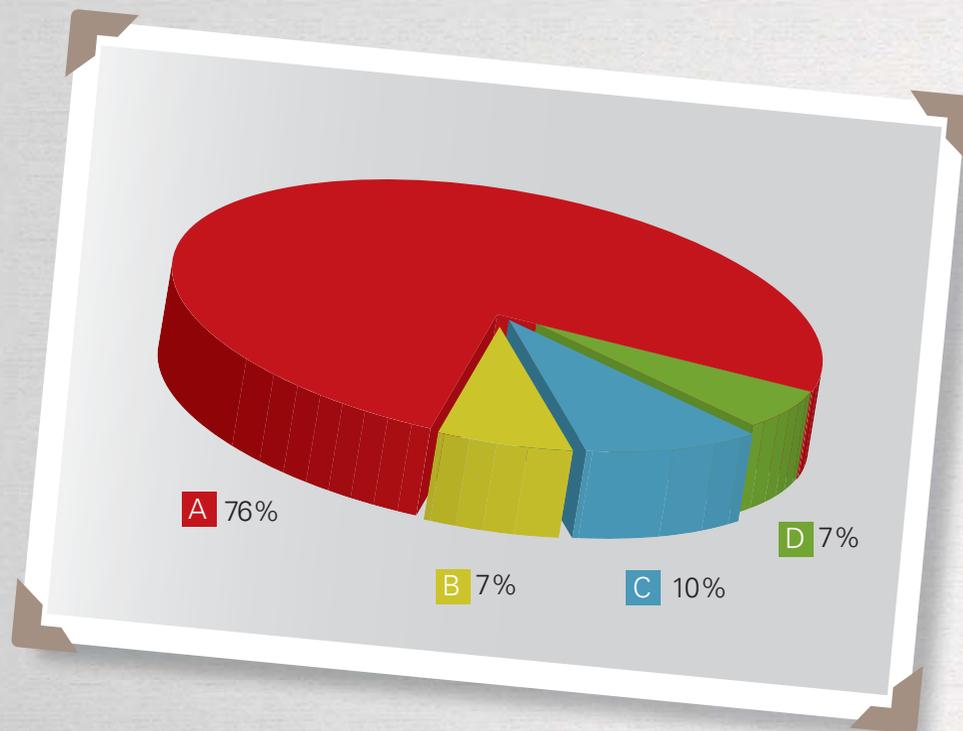


Problem Gambling | **know the line.sg** | **1800-6-668-668**

## Annexes Financial Page

### PUBLIC EDUCATION FUND

For the financial year (Sep 2008 – Aug 2009), the following expenditure has been incurred for Public Education:



<b>A</b> Public Education Over Mass Media	\$1,822,142
<b>B</b> Public Education at Community Level	\$161,034
<b>C</b> Publications, Collateral & PR	\$247,903
<b>D</b> Research	\$177,460
<b>Total</b>	<b>\$2,408,539</b>

## Directory of Partners

The National Council on Problem Gambling works with stakeholders from the academic, social services, public and private sectors to implement its activities and commitments. Below is a directory of its partners:

Name of Organisation	Address	Contact Numbers/Website	Email/Web Enquiry
<b>NCPG Counselling &amp; Treatment Centres</b>			
National Addictions Management Service (NAMS), Institute of Mental Health	10 Buangkok View Singapore 539747	1800-6-666-8668 www.nams.org.sg	camp@imh.com.sg
Tanjong Pagar Family Service Centre (Thye Hua Kwan Moral Society)	298 Tiong Bahru Road #03-06 Central Plaza Singapore 168730 (above Tiong Bahru MRT Station)	Tel: 6593-6489 www.thkms.org.sg	Charles_lee@moralfsc.org.sg
<b>NCPG Training</b>			
NCSS-SSTI	170 Ghim Moh Road Level 4 Singapore 279621	Tel: 6210 6688 Fax: 6463 1078 www.ssti.org.sg	ncss_ssti@ncss.gov.sg
<b>Public Education</b>			
People's Association	9 Stadium Link Singapore 397750	1800-I-CALL-PA (1800-4-2255-72) www.pa.gov.sg	pa@pa.gov.sg
Christian Care Services Singapore	1 Lorong 23 Geylang Blk 7 Singapore 388352	Tel: 6440-8349 Fax: 6440-8027 www.care-centre.org	mail@care-centre.org
D'Rama Arts Pte Ltd	52 Woodlands St 13 #06-05A Singapore 738603	Tel: 6224-4772 Fax: 6224-8943	drama@pacific.net.sg
Legacy Communications (GRYN) Pte Ltd	326-B King George's Avenue Singapore 208567	Tel: 6293-3233 Fax: 6299-3363 www.jteam.com.sg	legacycomm@pacific.net.sg
Lex (S) Entertainment Productions	3018 Bedok North St 5, #04-41, East Link Singapore 486132	Tel: 6242 2221 Fax: 6242 2068 www.lexs.com.sg	aaron@lexs.com.sg
MCYC Community Services Society	Block 106 Bukit Batok Central #01-217 Singapore 650106	Tel: 6562-2211 Fax: 6569-8038 www.mcyg.sg	admin@mcyc.sg

Name of Organisation	Address	Contact Numbers/ Website	Email/Web Enquiry
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**Public Education**

Olive Consulting Pte Ltd	231A South Bridge Road Singapore 058780	Tel: 6325-6030 Fax: 6221-4511	marketing@olivegrp.com
One Hope Centre	12 New Industrial Road #05-06 Morningstar Centre Singapore 536202	Tel: 6547-1011 Fax: 6547-1011 www.onehopecentre.org	help@onehopecentre.org
YAH! College	1 Jurong West Central 2, #06-01 Jurong Point Shopping Centre Singapore 648886	Tel: 6445-0300 Fax: 6794-3710 www.yah.org.sg	contact@yah.org.sg
Yellow Ribbon Project/ Fund Secretariat	407 Upper Changi Road North 20km (within Prison HQ, Blk B) Singapore 507658	Tel: 6513-3598 Fax: 6546-0871 www.yrp.org.sg	Leonie_tan@score.gov.sg
Centre for Promoting Alternatives to Violence (PAVe)	Blk 211 Ang Mo Kio Ave 3 #01-1446 Singapore 560211	Tel: 6555-0390 Fax: 6552-5290 www.pavecentre.org.sg	admin@pavecentre.org.sg
Ministry of Education	1 North Buona Vista Drive Singapore 138675	Tel: 6872-2220 Fax: 6775-5826 www.moe.gov.sg	contact@moe.gov.sg

**Regulatory and Policy Support**

Ministry of Community Development, Youth and Sports	512 Thomson Road, MCYS Building Singapore 298136	www.mcys.gov.sg	
Ministry of Home Affairs	New Phoenix Park, 28 Irrawaddy Road, Singapore 329560	Tel : 6478-7010 Fax : 6254-6250 www.mha.gov.sg	
Casino Regulatory Authority	460 Alexandra Road #01-01 PSA Building Singapore 119963	Tel: 6501-7000 Fax: 6273-0917 www.cra.gov.sg	feedback@cra.gov.sg
Singapore Management University	50 Stamford Road Singapore 178899	Tel: 6828 0100 Fax: 6828 0101 www.smu.edu.sg	enquiry@smu.edu.sg
Nanyang Technological University	50 Nanyang Avenue, Singapore 639798	Tel: 67911744 Fax: 67911604 www.ntu.edu.sg	

