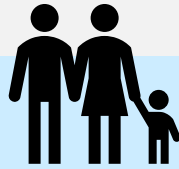




Statistics

As at 31 December 2020

Overview of NCPG Exclusions and Visit Limits from Casino



Family Exclusions

2,929

Family Visit Limits

27



Self-Exclusions

27,548* (SCPR)

Voluntary Visit Limits

2,694

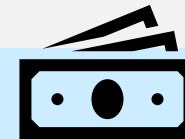
*There are also 150,442 foreigners who are currently on Self-Exclusion.



Automatic Exclusions¹

44,006

¹Individuals will be automatically excluded by law from all casinos in Singapore if they are undischarged bankrupts, receiving financial aid from the Government such as ComCare Long Term (Public Assistance), Short-To-Medium Term Assistance, living in subsidised HDB rental flats and have 6 or more months of rental arrears, or receiving legal aid.



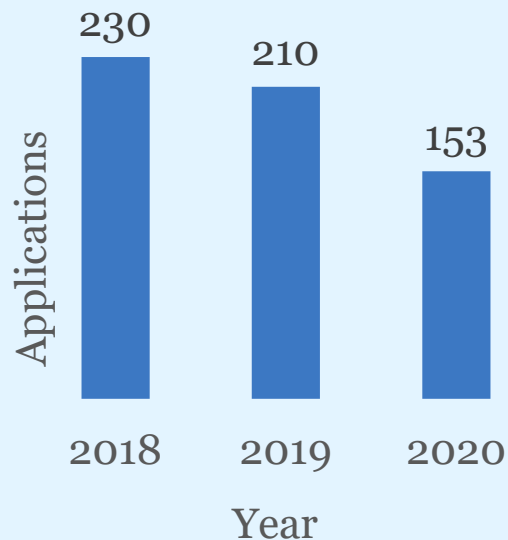
Third-Party Visit Limits²

6,184

²Individuals who are frequent local casino patrons and deemed to be financially vulnerable will be imposed with a visit limit by NCPG. For severe cases, an exclusion order may be imposed.

Active Casino Family Exclusion orders

2,929
As of 31 Dec 20

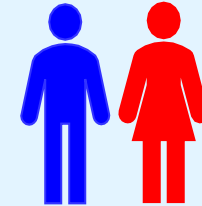


Ethnicity

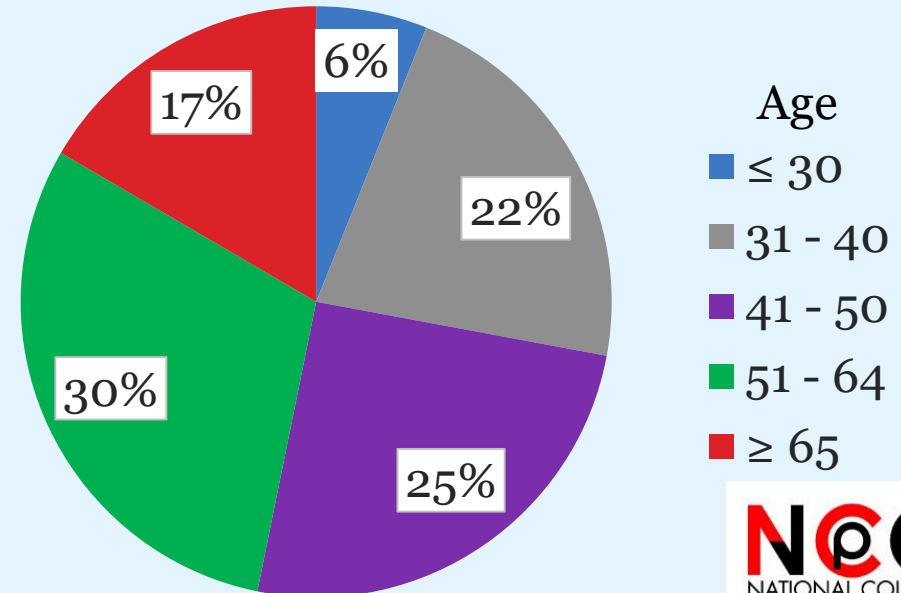
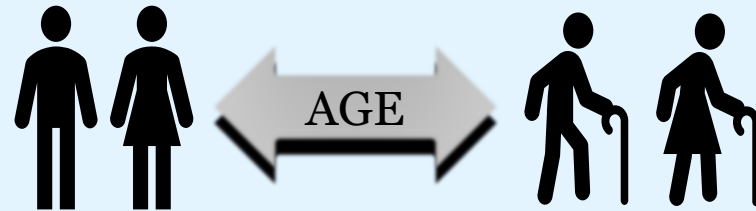


86%
Chinese

Gender



77%
Male

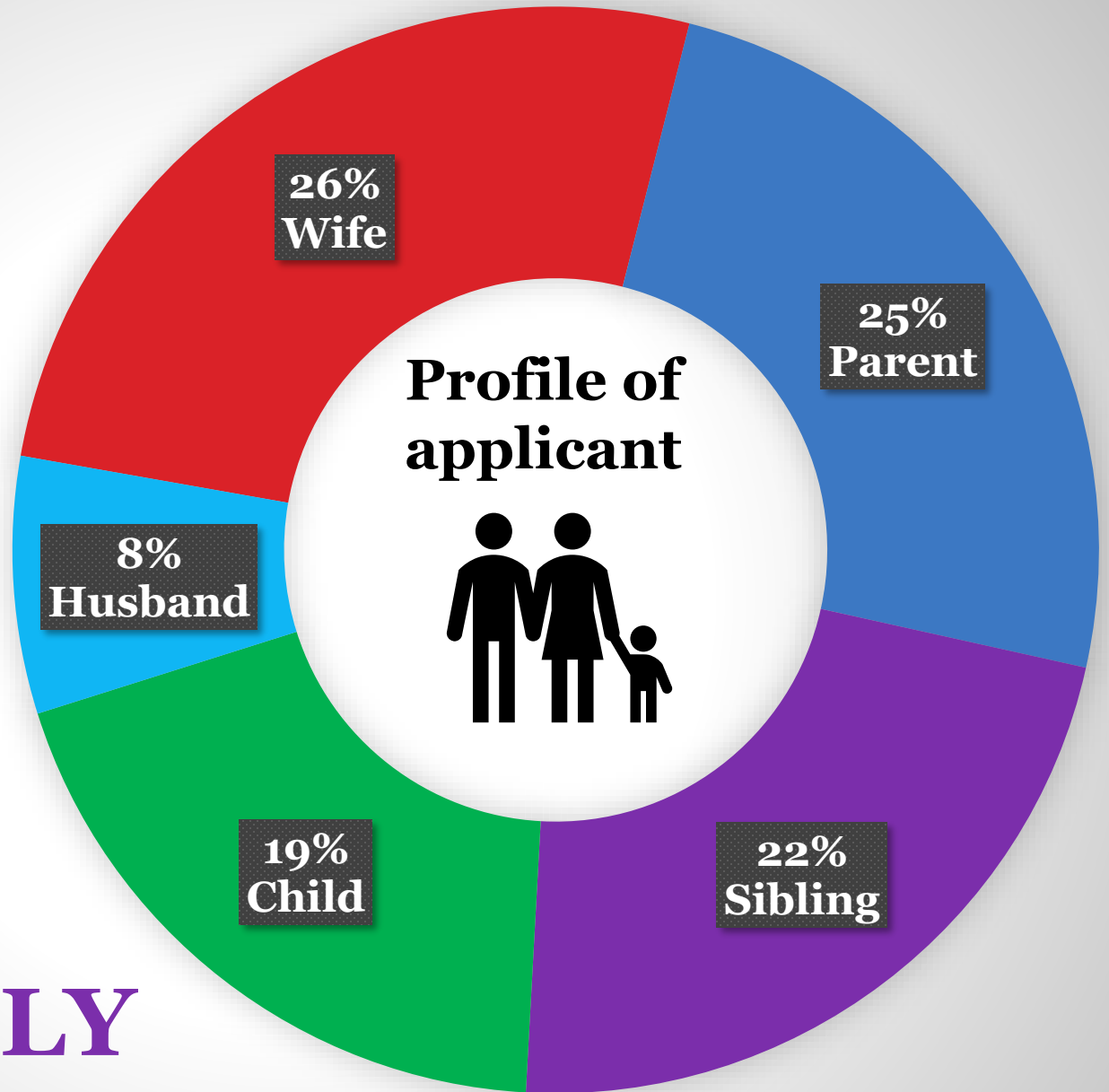


Active Casino
Family
Exclusion:

2,929

As of
31 Dec 20

WHO APPLIED FOR FAMILY EXCLUSION?



Active Casino Self- Exclusion

*Singaporeans &
Permanent Residents*

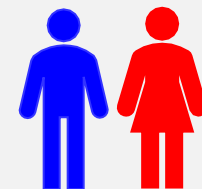
27,548
As of 31 Dec 20

Ethnicity

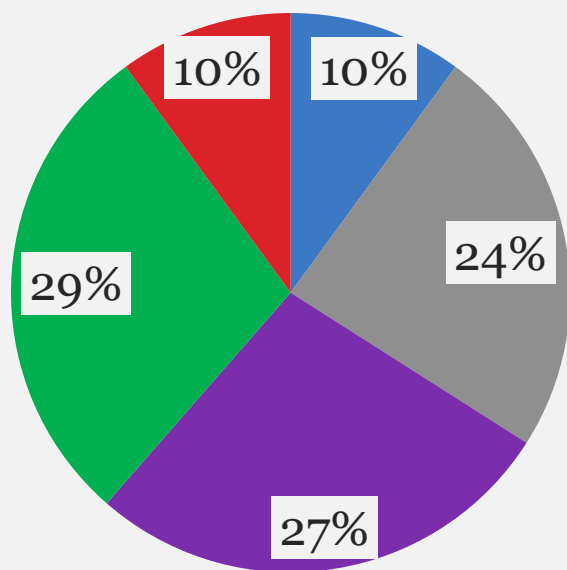
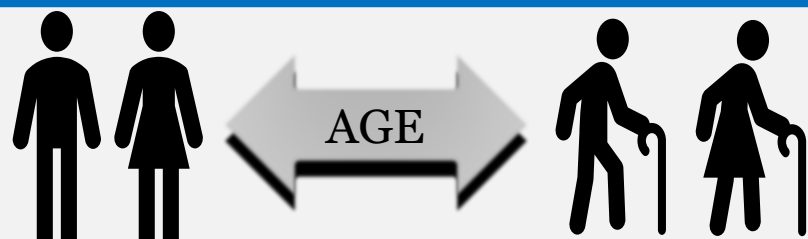


90%
Chinese

Gender



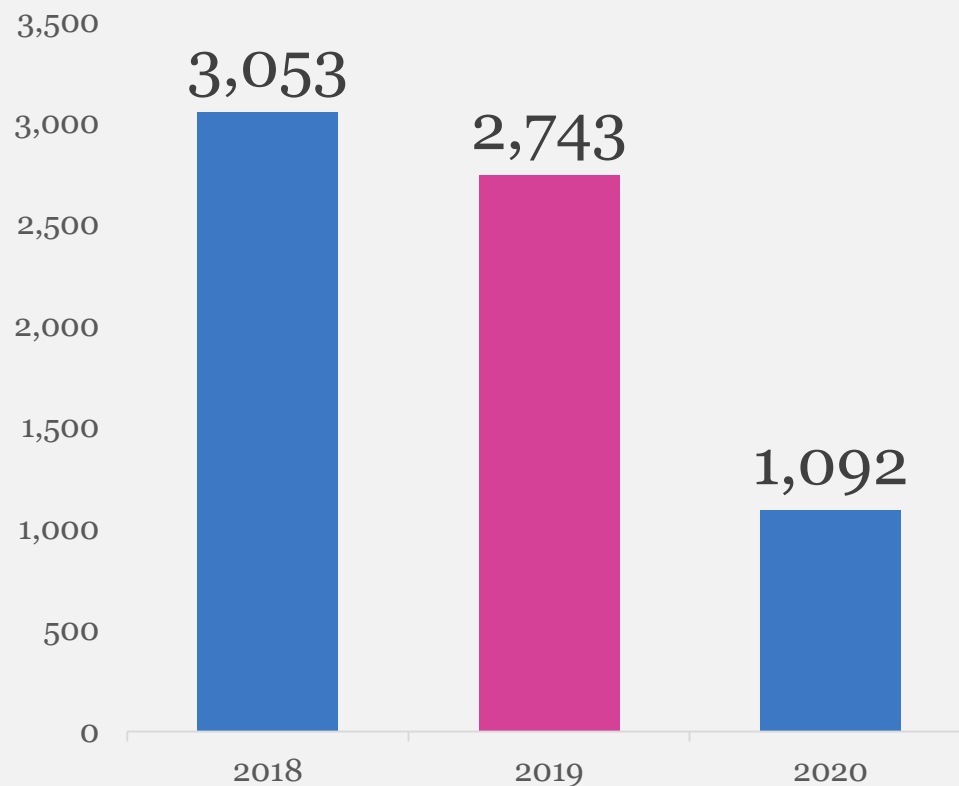
73%
Male



- Age
- ≤ 30
 - 31 - 40
 - 41 - 50
 - 51 - 64
 - ≥ 65

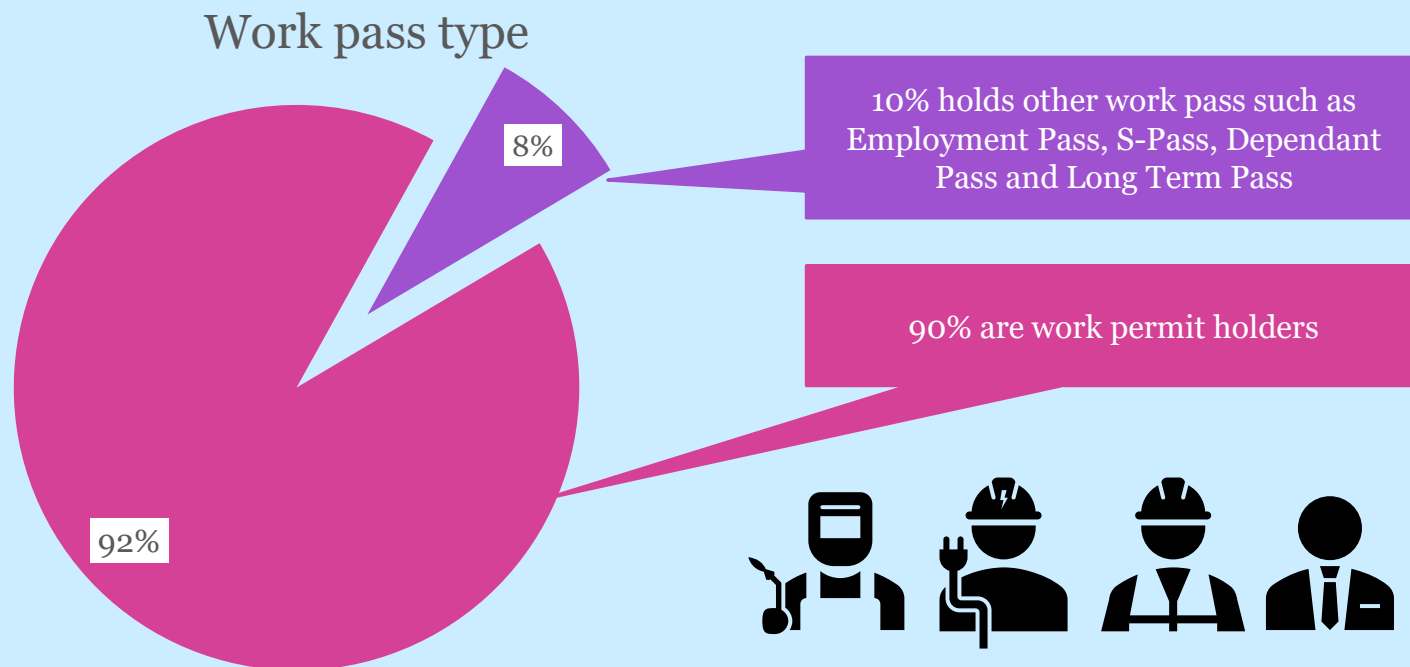
Casino Self-Exclusion Applications

(Singaporeans & Permanent Residents)



Casino Self-Exclusion (Foreigners)

150,442 foreigners with an active work pass are on Casino Self-Exclusion.



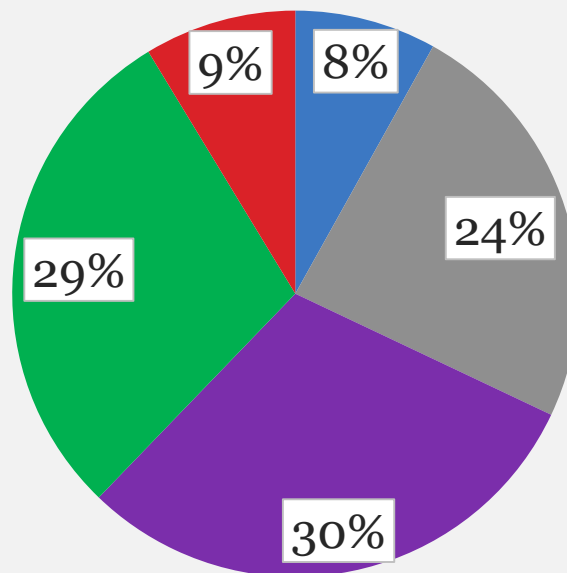
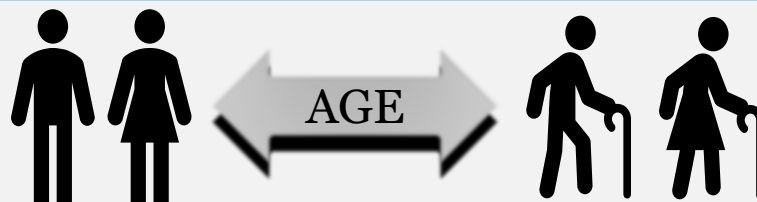
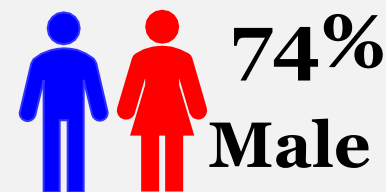
Active Casino Voluntary Visit Limit

2,694
As of 31 Dec 20

Ethnicity



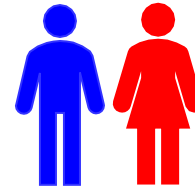
Gender



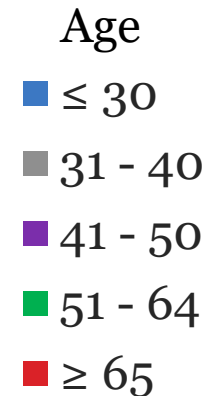
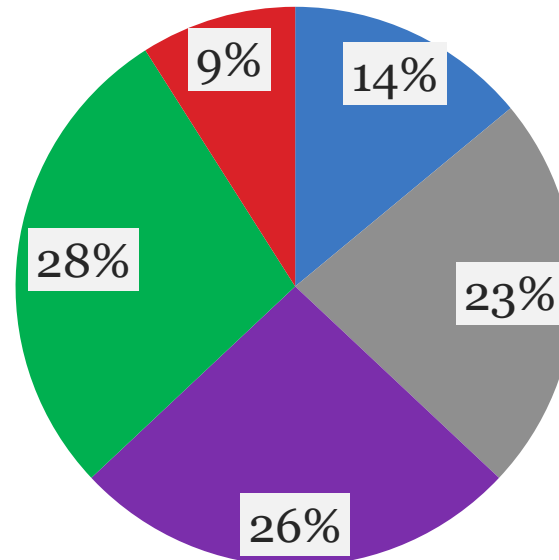
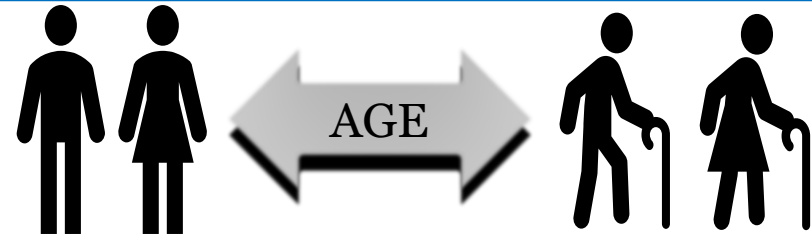
Active Jackpot Machine Room Self- Exclusion

3,895
As of 31 Dec 20

Gender



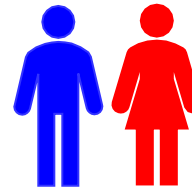
81%
Male



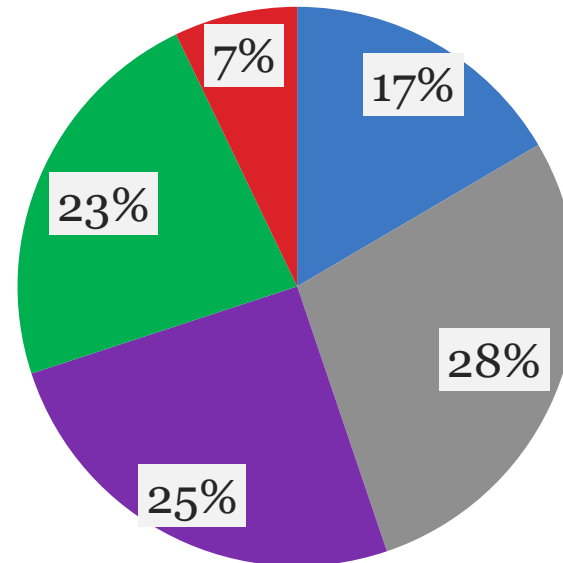
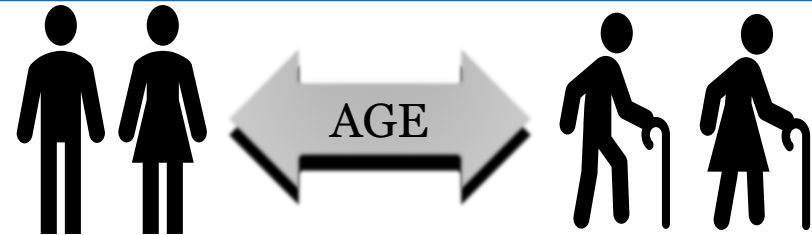
Active Self-Exclusion from Singapore Pools Online Betting

4,011
As of 31 Dec 20

Gender



85%
Male



Age

- ≤ 30
- 31 - 40
- 41 - 50
- 51 - 64
- ≥ 65

Active Casino Third Party Orders 6,184

consisting of

1,358 Exclusion Order

4,826 Visit Limit

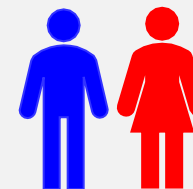
As of 31 Dec 20

Ethnicity

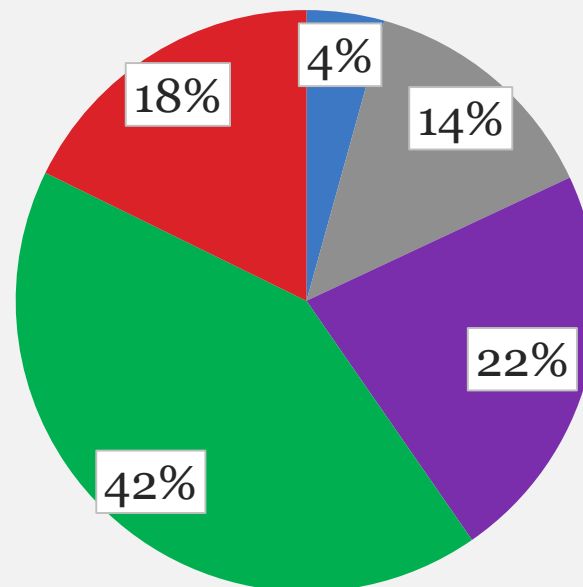


93%
Chinese

Gender



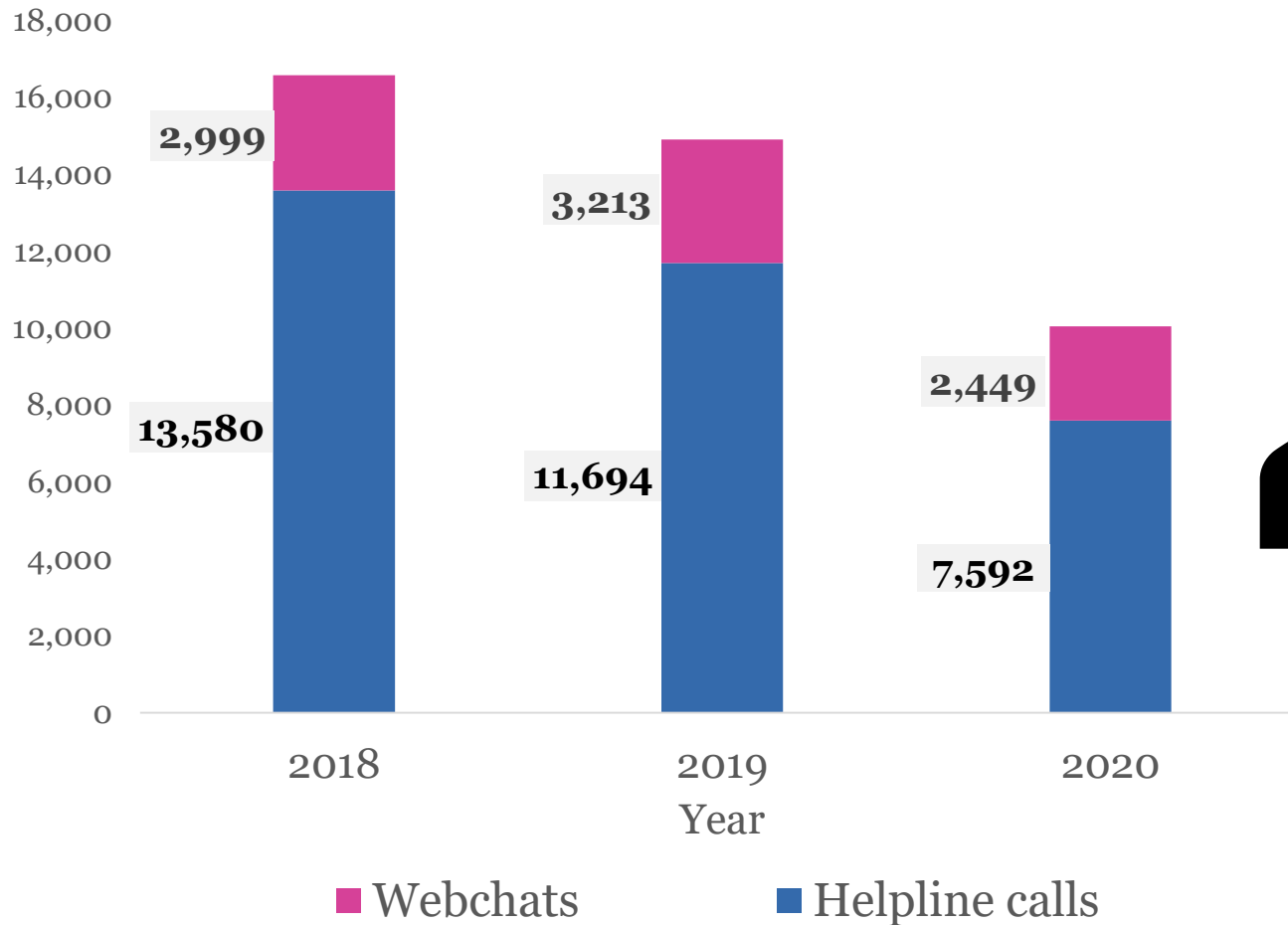
72%
Male



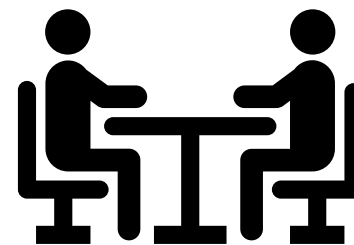
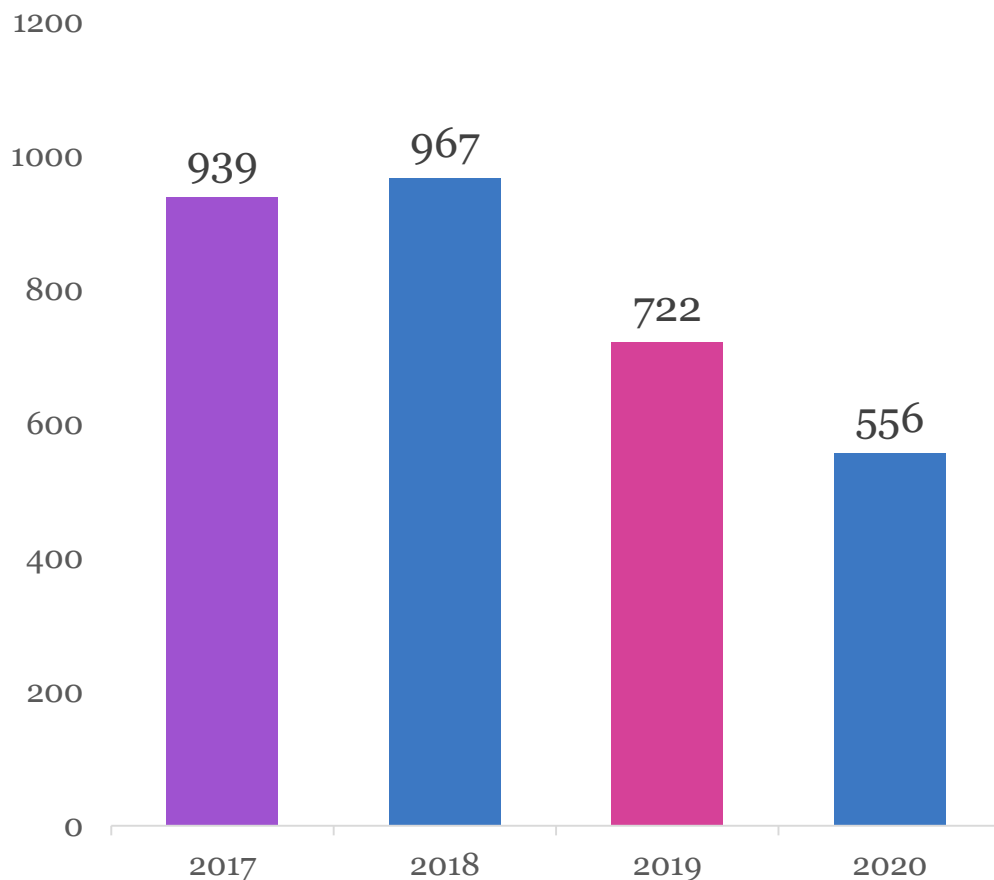
Age

- ≤ 30
- 31 - 40
- 41 - 50
- 51 - 64
- ≥ 65

Number of Individuals Who Sought Help with NCPG Helpline and Webchat



Number of Individuals Who Received Counselling*



**Includes cases seen at National Addictions Management Service (IMH) and NCPG's appointed agencies, excludes other community agencies that offer gambling addiction recovery support*