

Family Exclusion Order or Family Visit Limit Application Procedures

The application process from intake to the hearing will take approximately three weeks. The steps are as follows:

Call NCPG's appointed agencies¹ to apply for a Family Exclusion Order or Family Visit Limit.



Our trained counsellors from the appointed agencies will conduct an intake with you and schedule a hearing date.

Note: A hearing is a formal session where your application will be heard and assessed by a Committee of Assessors to determine its outcome.



You (the Applicant) will receive a notice to the hearing, along with a request for supporting documents.

The person whom you are making an application on (the Respondent) will receive a summons to the hearing, along with a request for supporting documents.



Your application will be heard by a Committee of Assessors on the scheduled hearing day in your presence.



The outcome of the application will be sent to you and the Respondent in writing within three working days of the hearing.

¹ NCPG's Appointed Agencies:

1. PsychHealth Practice (under Healthway Medical Group)

Contact No: 6252 6266

Address: 176 Orchard Road, The CentrePoint, #06-01, Singapore 238843

Email Address: daretochange@healthwaymedical.com

Operating Hours: 8.30am to 6.00pm (Monday to Friday)

2. THK Centre for Family Harmony @ Circuit

Contact No: 6747 7514

Address: Blk 37 Circuit Road, #02-455, Singapore 370037

Email Address: cfh@thkmc.org.sg

Operating Hours: 9.00am to 6.00pm (Tuesday to Wednesday/Friday to Saturday)

9.00am to 9.00pm (Thursday)

Note: If you need help contacting any of the agencies, please call NCPG Helpline (1800-6-668-668). Our paracounsellor will assist to make contact with the appointed agencies and have one of them contact you in one working day to make an application.